

Coastal Retreats want to make everyone's stay as enjoyable as possible, and are committed to providing suitable access for all our guests, whatever their individual needs. We aim to accurately describe our facilities and services to give you the confidence to book the right property for you. There is a full description together with photos and a video tour of the property on our website www.coastalretreats.co.uk

ACCESS STATEMENT FOR COASTGUARDS COTTAGE

At a Glance

- This is a two-storey property.
- It sleeps eight and has four bedrooms and three bathrooms.
- One bedroom on the ground floor and three bedrooms on the first floor.
- The kitchen, dining and living space has level access and stairs to the first floor.
- There is a parking space for one car directly outside and further parking at the top of the street.
- The front entrance has stepped access. The outdoor space has stepped access.
- Externally there is a rear garden with stepped access.
- Dogs are permitted in the property.
- No smoking or vaping is permitted in the house.

Pre-Arrival

- The property is best reached by car. It is situated in Craster village, there is a road to the front of the cottage, and a parking space is in front of the house. The front door is accessed via the driveway and there is a key safe by the door at 125cm height.
- Public transport; the property can be reached by rail, the nearest mainline railway station is eight miles away. <https://www.coastalretreats.co.uk/activities/how-to-get-here/>
- Taxis are available from the station. A list of taxi companies can also be found via our website link above.
- Information about local bus services can be found on the Northumberland coast bus service website <http://www.northumberlandcoastaonb.org/getting-around/>
- Local food partner Food Heaven (www.foodheaven.co.uk) can deliver and unpack groceries prior to your arrival and items can be ordered up to 48 hours before arrival. Other supermarkets deliver to the area. Alnwick (eight miles away) has large supermarkets, small independent shops, garages and all the local amenities.
- The brochure is printed in standard font size with pictorial representations of the main features. Our aim with the design of our website is to make it as easy to use and understand as possible. We want visitors with disabilities to be able to gain the same benefit from using our website as those who are able-bodied.
- Mobile phone reception may be poor within this area and we cannot guarantee a full signal.
- There is WiFi and a landline phone but the functioning of these cannot be fully guaranteed and any external fault is beyond our control.
- The nearest NHS walk-in centre is in Ashington, which is 30 miles away, and the nearest A&E unit is in Cramlington, which is 37 miles away. The nearest doctor's surgery is seven miles away in Alnwick. Further information is in the welcome folder.

Access to the Property

The car parking is approximately 3 metres from the entrance and the front door is accessed via a gravel driveway. There are no handrails or ramps on the approach to the building. The path is 2.5 metres wide and provides a sloping access.

Entrance to Property

- From the car, the front door is accessed via a paved path. There are no handrails or ramps on the approach to the property.
- The door is side hung and manual and the width is 78cm with 2 steps, 1 x 14cm and 17cm, over the thresh of the front door.
- Once inside the surface is tiled and the area is fully lit by a pendant light.

Any other comments and relevant information; initial access into front porch with a further inner door into the living room 73cm wide and via a 2cm step.

Halls, Stairs, Landings, Passageways

- The entrance porch areas are lit by ceiling pendants and the floor is covered by tiles.
- The stairs are accessed from the living room and are carpeted and beige in colour. The walls have been decorated in a white colour.
- The width of the passageway is 73cm.

Any other comments and relevant information; direct access from front porch into living, dining and kitchen area.

Sitting Room/Lounge

- The living room is accessed from the porch with a door opening of 73cm and is furnished with 2 x3 and 1 x 2 seater sofas and an additional comfy chair.
- It is all on one level with no steps and the floor is covered in wood.
- The walls have been decorated a white colour.
- There is one coffee table located in the centre of the room.
- There is a log burning stove and radiators to heat the room.
- The room is spacious with sufficient space to move around.
- There is a digital TV which has full digital access/subtitles; the TV rests on a shelf unit.
- Lighting is natural daylight with a mix of wall mounted lights and floor lamps.

Any other comments and relevant information; it has an open plan living, dining and kitchen area.

Dining Area

- The dining area is situated in the kitchen/living room with level access via an opening which is 73cm wide.
- The dining room floor is wood and the walls have been decorated in a white colour.
- Seating around the table is for eight people, with upright chairs without arms. A wheelchair can easily be pulled up to the table if needed.
- The dining table has legs on each corner, which are 57cm from the floor to the lowest point of the table (under space) and is 75cm high. Lighting is natural daylight with a mix of ceiling pendant and wall mounted lights.

Kitchen

- The openings to the kitchen are from the dining/living room and the opening width is 144cm.
- The kitchen has level access with a tiled floor.

- The kitchen is fully equipped with a cooker, microwave, fridge/freezer and dishwasher.
- The doors of the oven are side opening and the handles are 73cm and 55cm above the floor. The hob is 90cm above the floor.
- The worktop and sink are 90cm above the floor.
- The sink taps are single mixer lever taps.
- The highest shelf in the fridge is 68cm and the lowest drawer in the freezer is 36cm.
- The kitchen is lit by down lighter spots.
- The kitchen flooring is tiled which is dark grey in colour and the walls have been decorated in a white colour.

Bedrooms and Sleeping Areas

General Information

- There is one ground floor bedroom which is a double with ensuite.
- On the first floor there are three bedrooms comprising of one king size bed with ensuite bathroom, two twin/single bedrooms and one family bathroom, which are reached by 12 stairs.

Specific bedroom information (one for each bedroom)

Bedroom one is on the first floor and has a king size bed

- The clear door opening into the bedroom is 70cm wide.
- The height of the bed from floor to mattress top is 60cm.
- The space to the side of the bed is 90cm.
- There are two bedside tables which are 37cm high.
- Lighting is via a mix of ceiling spot and bedside table lamps.
- Flooring is carpet and beige in colour, with white coloured walls.
- There are two wardrobes and seven drawers and storage space. The wardrobe rails are 156cm high and they cannot be adjusted.
- Bedding is hypo-allergenic.
- There is no digital TV.
- See photos and video tour on our website for more details.

Any other comments and relevant information; there is a blue nautical feature wall. Ensuite shower room.

Ensuite shower room is connected to Bedroom one

- Entrance is all on one level with a clear door opening width of 70cm.
- The shower has a raised lip of 24cm.
- The shower has a hinged door and a detachable shower head.
- Height of the WC floor to seat is 41cm.
- Wash basin height is 90cm with a cupboard under the sink.
- All taps are modern lever taps/double taps.
- There is no shelf over the sink.
- There is no grab rail.
- The bathroom is lit with ceiling spot lights.
- It has tiled flooring which is light grey in colour with light grey coloured walls.
- For a photo please see the website.

Bedroom two is on the first floor and has twin single beds

- The clear door opening into the bedroom is 70cm wide.
- The height of the bed from floor to mattress top is 60cm.
- The space to the side of the bed is 70cm.
- There is one bedside table which is 95cm high.
- Lighting is via a mix of ceiling spot and bedside table lamps.
- Flooring is carpet and beige in colour, with white coloured walls.
- There is one wardrobe and three drawers and storage space. The wardrobe rails are 177cm high and they cannot be adjusted.
- Bedding is hypo-allergenic.
- There is no digital TV.
- See photos and video tour on our website for more details.

Any other comments and relevant information; there is a blue patterned feature wall.

Bedroom three is on the first floor and has twin single beds

- The door opening into the bedrooms is 72cm wide.
- The height of the bed from floor to mattress top is 68cm.
- The space to the side of the bed is 75cm.
- There is one bedside table which is 76cm high.
- Lighting is via a mix of ceiling spot and bedside table lamps.
- Flooring is carpet and beige in colour, with white coloured walls.
- There is one wardrobe and three drawers and storage space. The wardrobe rails are 137cm high and they cannot be adjusted.
- Bedding is hypo-allergenic.
- There is no digital TV.
- See photos and video tour on our website for more details.

Any other comments and relevant information; there is a blue and white patterned feature wall.

Bedroom four is on the ground floor and has a double bed

- The door opening into the bedroom is 70cm wide.
- The height of the bed from floor to mattress top is 46cm.
- The space to the side of the bed is 90cm.
- There are two bedside tables which are 41cm high.
- Lighting is via a mix of ceiling spot and bedside table lamps.
- Flooring is wood with light green coloured walls.
- There is one wardrobe and five drawers and storage space. The wardrobe rails are 164cm high and they cannot be adjusted.
- Bedding is hypo-allergenic.
- There is no digital TV.
- See photos and video tour on our website for more details.

Any other comments and relevant information; ensuite shower room.

Ensuite shower room is connected to Bedroom 4

- Entrance is all on one level with a clear door opening width of 57cm.

- The shower has a raised lip of 25cm.
- The shower has bi fold doors and has a detachable shower head.
- Height of the WC floor to seat is 42cm.
- Wash basin height is 92cm with a cupboard under the sink.
- All taps are modern lever taps.
- There is no shelf over the sink.
- There is no grab rail.
- The bathroom is lit with ceiling spot lights.
- It has tiled flooring which is dark grey in colour with blue coloured walls.
- For a photo please see the website.

Bathrooms, Shower rooms and Toilets

Ground floor WC/Cloak room

- Entrance is all on one level with a clear door opening width of 72cm.
- Height of the WC floor to seat is 42cm.
- Wash basin height is 90cm with a cupboard under the sink.
- All taps are modern lever taps.
- There is no shelf over the sink.
- There is no grab rail.
- The bathroom is lit with ceiling spot lights.
- It has tiled flooring which is dark grey in colour with cream coloured walls.

Family bathroom is on the first floor

- Entrance is all on one level with a clear door opening width of 70cm.
- The shower is hand held over the bath.
- Height of the WC floor to seat is 43cm.
- Wash basin height is 80cm with a shelf under the sink.
- All taps are twist taps.
- There is no shelf over the sink.
- There is no grab rail.
- The bathroom is lit with ceiling spot lights.
- It has tiled flooring which is dark grey in colour with light grey coloured walls.
- For a photo please see the website.

Laundry/Utility Room

- The utility room is situated off the kitchen with a small 2cm stepped access via a door access of 72cm. There is one step of 2cm.
- Floor width is 100cm and tiled which is dark grey in colour and the walls are white in colour.
- The height of the sink is 92cm and it has single mixer twist tap.
- The height of the washer dryer door is 69cm from the floor.
- The room is lit with a ceiling pendant light.

Garden

Garden 1:

- The garden area can be found to the rear of the property which is accessed immediately from the kitchen doors via a door with a step of 18cm and clear access width of 130cm. Also from utility door there is an 18cm step access with a width of 76cm.
- The areas within the garden are stepped with a sloping lawned area.
- It has a decked patio, lawned area and children's play area.
- Table and seating are in this area which is not suitable for a wheelchair to pull up with a table height of 74cm. This is a round table with four fixed bench seats.
- The width of the footpaths are 60cm and the surface is paving. The width and length of the patio is 8m x 7.6m.
- There is a further bench seat and one outdoor settee type seat and chair and two small square tables.
- There is no outside lighting.

Garden 2:

- The garden area can be found to the rear of the property which is accessed immediately from the kitchen via a door with a step of 18cm and clear access width of 130cm. Also from the utility door there is an 18cm step access width of 76cm.
- The areas within the garden are flat.
- It has a paved patio which is 4m x 4m.
- Table and seating are in this area which is suitable for a wheelchair to pull up with a table height of 75cm. There are four chairs which are upright chairs with arms.
- There is some outside lighting which are manual switch lights.

Additional Information

Contact Information

Address (Inc postcode):	Coastal Retreats 9-11 Causey Street Gosforth Newcastle upon Tyne NE3 4DJ
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Email:	info@coastalretreats.co.uk
Website:	www.coastalretreats.co.uk
Hours Of Operation:	Office is open Mon-Fri 9-4pm and most Saturdays 9-12pm. Emails and phone messages are monitored during all waking hours.