

Coastal Retreats want to make everyone's stay as enjoyable as possible, and are committed to providing suitable access for all our guests, whatever their individual needs. We aim to accurately describe our facilities and services to give you the confidence to book the right property for you. There is a full description together with photos and a video tour of the property on our website www.coastalretreats.co.uk

Access Statement for Craster Waves

At a Glance

- This is a two-storey property.
- It sleeps four and has two bedrooms and two bathrooms.
- Two bedrooms on the ground floor and no bedrooms on the first floor.
- The kitchen, dining and living space has level access and is reached by stairs.
- There is a parking space for one car directly outside.
- The front entrance has sloping access. The outdoor space has stepped access.
- Externally there is a rear garden with stepped access.
- Dogs are not permitted in the property.
- No smoking or vaping is permitted in the house.

Pre-Arrival

- The property is best reached by car. It is situated in Craster village and there is a driveway to the front of the cottage and a parking space in front of the house. The front door is accessed via the driveway and there is a key safe by the door at 140cm height.
- Public transport: the property can be reached by rail, the nearest mainline railway station is 8 miles away. <https://www.coastalretreats.co.uk/activities/how-to-get-here/>
- Taxis are available from the station. A list of taxi companies can also be found via our website link above.
- Information about local bus services can be found on the Northumberland coast bus service website <http://www.northumberlandcoastaonb.org/getting-around/>
- Local food partner Food Heaven (www.foodheaven.co.uk) can deliver and unpack groceries prior to your arrival and items can be ordered up to 48 hours before arrival. Other supermarkets deliver to the area. Alnwick (18 miles away) has large supermarkets, small independent shops, garages and all the local amenities.
- The brochure is printed in standard font size with pictorial representations of the main features. Our aim with the design of our website, is to make it as easy to use and understand as possible. We want visitors with disabilities to be able to gain the same benefit from using our website as those who are able-bodied.
- Mobile phone reception may be poor within this area and we cannot guarantee a full signal.
- There is WiFi and a landline phone but the functioning of these cannot be fully guaranteed and any external fault is beyond our control.
- The nearest NHS hospital walk-in service is in Ashington, which is 30 miles away, and the nearest A&E unit is in Cramlington, which is 37 miles away. The nearest doctor's surgery is 7 miles away in Alnwick. Further information is in the welcome folder.

Access to the Property

The car parking is approximately 5 metres from the entrance and the front door is accessed via a paved driveway. There are no handrails or ramps on the approach to the building. The path is 3 metres wide and provides a sloping access.

Entrance to Property

- From the car, the front door is accessed via a paved path. There are no handrails or ramps on the approach to the property.
- The door is side hung and manual and the width is 72cm with a small step of 10cm over the thresh of the front door.
- Once inside the surface is wood with a coir mat and the area is fully lit by ceiling spot lights.

Any other comments and relevant information; light switch to the left of the door is 134cm.

Halls, Stairs, Landings, Passageways

- The entrance hallway areas are lit by ceiling spot lights and the floor is covered by wood and there are 13 stairs leading to the first floor.
- The stairs are wood and the walls have been decorated in a white colour.
- The width of the passageway is 90cm.

Sitting Room/Lounge

- The living room is on the first floor accessed from the stairs with an opening of 70cm and is furnished with 2 x 3 seater sofas.
- It is all on one level with no steps and the floor is covered in wood.
- The walls have been decorated a white colour.
- There is one coffee table located in the centre of the room.
- There is a log burning stove and radiators to heat the room.
- The room is compact with sufficient space to move around.
- There is a digital TV which has full digital access/subtitles, the TV is wall mounted.
- Lighting is natural daylight with a mix of ceiling pendants/ceiling spot lights and floor lamps.

Any other comments and relevant information; open plan living kitchen and dining area on the first floor. Access to balcony via large bi-fold doors with a 17cm step.

Dining Area

- The dining area is situated in the kitchen/living room with level access and it has a wood floor.
- The dining room walls have been decorated in a white colour.
- Seating around the table is for four people, with upright chairs without arms. A wheelchair cannot easily be pulled up to the table.
- The round dining table has legs which are 65cm from the floor to lowest point of the table (under space) and is 74cm high. Lighting is natural daylight and ceiling spots.

Kitchen

- The openings to the kitchen are from the dining room/living room.
- The kitchen has level access with a wood floor.
- The kitchen is fully equipped with a cooker, microwave, fridge/freezer and dishwasher.
- The door of the oven drops down and the handle is 72cm above the floor. The hob is 90cm above the floor.
- The worktop and sink are 90cm above the floor.

- The sink taps are single mixer lever tap.
- The highest shelf in the fridge is 67cm and the lowest drawer in the freezer is 47cm.
- The kitchen is lit by ceiling spots.
- The kitchen flooring is wood and the walls have been decorated in a white colour.

Any other comments and relevant information; the washing machine is in a cupboard in the rear bedroom.

Bedrooms and Sleeping Areas

General Information

- There are two ground floor bedrooms, one king size and one twin single beds.
- On the first floor there are no bedrooms.

Specific bedroom information (one for each bedroom)

Bedroom one is on the ground floor and has a king size bed

- The clear door opening into the bedroom is 67cm wide.
- The height of the bed from floor to mattress top is 65cm.
- The space to the side of the bed is 50cm.
- There are two bedside tables which are 45cm high.
- Lighting is via a mix of ceiling pendant and bedside table lamps.
- Flooring is wood with white coloured walls.
- There is one wardrobe and three drawers and storage space. The wardrobe rails are 105cm high and they cannot be adjusted.
- Bedding is hypo-allergenic.
- There is no digital TV.
- See photos and video tour on our website for more details.

Any other comments and relevant information; ensuite shower room. Floral pattern feature wall.

Ensuite shower room is connected to Bedroom 1

- Entrance is all on one level with a clear door opening width of 68cm.
- The shower has no raised lip.
- The shower has no door and has not got a detachable shower head.
- Height of the WC floor to seat is 45cm.
- Wash basin height is 92cm with a small pedestal under the sink.
- All taps are modern lever taps.
- There is a shelf over the sink which is 122cm high and 59cm wide.
- There is no grab rail.
- The bathroom is lit with ceiling spot lights.
- It has tiled flooring which is grey in colour with white tiled walls.
- For a photo please see the website.

Bedroom two is on the ground floor and has twin single beds

- The clear door opening into the bedrooms is 60cm wide.
- The height of the bed from floor to mattress top is 65cm.
- The space to the side of the bed is 55cm.

- There are bedside drawers which are 68cm high.
- Lighting is via a mix of ceiling pendant and bedside table lamps.
- Flooring is wood with white coloured walls.
- There is one wardrobe and three drawers and storage space. The wardrobe rails are 108cm high and they cannot be adjusted.
- Bedding is hypo-allergenic.
- There is no digital TV.
- See photos and video tour on our website for more details.

Any other comments and relevant information; floral pattern feature wall.

Family bath/shower room is on the ground floor

- Entrance is all on one level with a clear door opening width of 70cm.
- The shower is over the bath, and has a raised lip of 58cm over the edge of the bath.
- The shower has no door and has not got a detachable shower head.
- Height of the WC floor to seat is 45cm.
- Wash basin height is 94cm with a pedestal under the sink.
- All taps are modern lever taps.
- There is no shelf over the sink.
- There is no grab rail.
- The bathroom is lit with ceiling spot lights.
- It has tiled flooring which is grey in colour with white tiled walls.
- For a photo please see the website.

Garden

- The garden area can be found to the rear of the property which is accessed immediately from the side of the cottage with five steps through a gate up to the patio area.
- The areas within the garden are stepped.
- It has a paved patio/lawned area/children's play area.
- Table and seating are in this area which is not suitable for a wheelchair to pull up with a table height of 74cm. The tables are round with fixed bench type seats. The raised grassed area is accessed via seven steps.
- The width of the footpaths are 110cm and the surface is paving. The width and length of the patio is approximately 14m x 5m.
- There is some outside lighting which are sensor lights.

Additional Information

Contact Information

Address (Inc postcode): Coastal Retreats 9-11 Causey Street Gosforth Newcastle upon Tyne NE3 4DJ

Telephone: 0191 2851272 (During office hours) Emergency mobile number outside of office hours - 07983924463

Email: info@coastalretreats.co.uk

Website: www.coastalretreats.co.uk

Hours Of Operation: Office is open Mon-Fri 9-4pm and most Saturdays 9-12pm. Emails and phone messages are monitored during all waking hours.