

Coastal Retreats want to make everyone's stay as enjoyable as possible, and are committed to providing suitable access for all our guests, whatever their individual needs. We aim to accurately describe our facilities and services to give you the confidence to book the right property for you. There is a full description together with photos and a video tour of the property on our website www.coastalretreats.co.uk

ACCESS STATEMENT FOR NORTH STAR HOUSE

At a Glance

- This is a two-storey property.
- It sleeps 12 and has five bedrooms and four bathrooms.
- No bedrooms on the ground floor and five bedrooms on the first floor.
- The kitchen, dining and living space has level access and stairs to the first floor.
- There are parking spaces for five cars, directly outside.
- The front entrance has level access. The outdoor space has one step access.
- Externally there is a rear garden with easy one step access.
- Dogs are not permitted in the property.
- No smoking or vaping is permitted in the house.

Pre-Arrival

- The property is best reached by car. It is situated in Bamburgh village, there is a driveway to the front of the cottage and a parking space in front of the house. The front door is accessed via the driveway and there is a key safe by the door at 160cm height.
- Public transport; the property can be reached by rail, the nearest mainline railway station is 19 miles away. <https://www.coastalretreats.co.uk/activities/how-to-get-here/>
- Taxis are available from the station. A list of taxi companies can also be found via our website link above.
- Information about local bus services can be found on the Northumberland coast bus service website <http://www.northumberlandcoastaonb.org/getting-around/>
- Local food partner Food Heaven (www.foodheaven.co.uk) can deliver and unpack groceries prior to your arrival and items can be ordered up to 48 hours before arrival. Other supermarkets deliver to the area. Alnwick (18 miles away) has large supermarkets, small independent shops, garages and all the local amenities.
- The brochure is printed in standard font size with pictorial representations of the main features. Our aim with the design of our website, is to make it as easy to use and understand as possible. We want visitors with disabilities to be able to gain the same benefit from using our website as those who are able-bodied.
- Mobile phone reception may be poor within this area and we cannot guarantee a full signal.
- There is WiFi and a landline phone but the functioning of these cannot be fully guaranteed and any external fault is beyond our control.
- The nearest NHS walk-in centre is in Ashington, which is 42 miles away, and the nearest A&E unit is in Cramlington, which is 48 miles away. The nearest doctor's surgery is three miles away in Seahouses. Further information is in the welcome folder.

Access to the Property

The car parking is approximately five metres from the entrance and the front door is accessed via a tarmac gated driveway. There are no handrails or ramps on the approach to the building. The drive is five metres wide and provides a level access.

Entrance to Property

- From the car, the front door is accessed via a tarmac driveway. There are no handrails or ramps on the approach to the property.
- The door is side hung and manual and the width is 68cm with a small step of 10cm over the thresh of the front door.
- Once inside the surface is tiled and the area is fully lit by ceiling pendant lights.

Any other comments and relevant information; light switch is to the left by the window at 120cm.

Halls, Stairs, Landings, Passageways

- The entrance hallway areas are lit by ceiling pendant lights, the floor is covered by tiles and there are 13 stairs leading to the first floor.
- The stairs are carpeted and are natural in colour, the walls have been decorated in a cream colour.
- The width of the passageway is 165cm.

Any other comments and relevant information; there are 10 stairs with a right turn then a further three steps to the left and right to the first floor.

Sitting Room/Lounge

- The living room is accessed from the kitchen dining room with a door opening of 70cm and is furnished with one large corner sofa and 2 x 4 seater sofas and an additional comfy chair.
- It is all on one level with no steps and the floor is covered in carpet which is natural in colour.
- The walls have been decorated a dark cream colour.
- There are two coffee tables located towards the ends of the room and one lamp table which can easily be moved.
- There is underfloor heating to heat the room.
- The room is very spacious with plenty of space to move around.
- There is no digital TV.
- Lighting is natural daylight with a mix of ceiling spot lights and table/floor lamps.

Any other comments and relevant information; large bi-fold doors access to the garden.

Family Room/Lounge

- The family room is accessed from the hallway with a door opening of 75cm and is furnished with one large corner and 1 x 2 seater sofa.
- It is all on one level with no steps and the floor is covered in carpet which is natural in colour.
- The walls have been decorated a dark cream colour.
- There is one coffee table located in the centre of the room.
- There is underfloor heating to heat the room.
- The room is spacious with plenty of space to move around.
- There is a digital TV which has full digital access/subtitles, the TV is wall mounted.
- Lighting is natural daylight with a mix of ceiling spot and table/floor lamps.

Dining Area

- The dining area is situated in the kitchen with level access and it has a tiled floor.
- The dining room floor is tiled which is a light cream colour and the walls have been decorated in a dark cream colour.
- Seating around the table is for 12 people, with upright chairs without arms and a bench seat. A wheelchair can easily be pulled up to the table if needed.
- The dining table has legs on each corner, which are 61cm from floor to lowest point of table (under space) and is 79cm high. Lighting is natural daylight with a mix of ceiling spots and ceiling pendant lights.

Any other comments and relevant information; Large bi-fold doors access to the garden.

Kitchen

- The door openings to the kitchen are from the hallway and living room and the opening width is 75cm from the hall and 70cm from the living room.
- The kitchen has level access with a tiled floor.
- The kitchen is fully equipped with a cooker, microwave, fridge/freezer and dishwasher.
- The doors of the oven are side opening and the handles are 69cm above the floor. The hob is 92cm above the floor.
- The worktop and sink are 90cm above the floor. The wall cupboards are 98cm high.
- The sink taps are single mixer lever taps.
- The highest shelf in the fridge is 150cm and the lowest drawer in the freezer is 38cm.
- The kitchen is lit by down lighter spots, kick board lights and ceiling pendant lamps.
- The kitchen flooring is tiled which is light cream in colour and the walls have been decorated in a dark cream colour.

Bedrooms and Sleeping Areas

General Information

- There are no ground floor bedrooms.
- On the first floor there are five bedrooms comprising of, two king size bedrooms with ensuite bathrooms, one king size bed without ensuite, one twin/single beds, one room with two double single galley beds, a family bathroom and a family shower room which are reached by 13 stairs.

Specific bedroom information (one for each bedroom)

Bedroom one is on the first floor and has a king size bed

- The clear door opening into the bedroom is 63cm wide.
- The height of the bed from floor to mattress top is 56cm.
- The space to the side of the bed is 160cm.
- There are two bedside tables which are 56cm high.
- Lighting is via a mix of ceiling spot and bedside table lamps.
- Flooring is carpet and beige in colour, with cream coloured walls.
- There is one wardrobe and eight drawers and storage space. The wardrobe rails are 108cm and 200cm high and they cannot be adjusted.
- Bedding is hypo-allergenic.
- There is a digital TV.
- See photos and video tour on our website for more details.

Any other comments and relevant information; ensuite bathroom and large bi-fold doors with level access onto balcony.

Ensuite bath/shower room is connected to Bedroom one

- Entrance is all on one level with a clear door opening width of 62cm.
- The shower is separate and has a raised lip of 7cm.
- The shower has a hinged door and has not got a detachable shower head.
- Height of the WC floor to seat is 43cm.
- Wash basin height is 78cm with a drawer under the sink.
- All taps are modern lever taps.
- There is no shelf over the sink.
- There is no grab rail.
- The bathroom is lit with ceiling spot lights and mirror lights.
- It has tiled flooring which is cream in colour with cream coloured wall tiles.
- For a photo please see the website.

Bedroom two is on the first floor and has a king size bed

- The clear door opening into the bedroom is 70cm wide.
- The height of the bed from floor to mattress top is 56cm.
- The space to the side of the bed is 75cm.
- There are two bedside tables which are 59cm high.
- Lighting is via a mix of ceiling spot and bedside table lamps.
- Flooring is carpet and beige in colour, with cream coloured walls.
- There is no wardrobe.
- Bedding is hypo-allergenic.
- There is a digital TV.
- See photos and video tour on our website for more details.

Bedroom three is on the first floor and has a king size bed

- The door opening into the bedroom is 70cm wide.
- The height of the bed from floor to mattress top is 56cm.
- The space to the side of the bed is 50cm.
- There are two bedside tables which are 61cm high.
- Lighting is via a mix of ceiling spot and bedside table lamps.
- Flooring is carpet and beige in colour, with cream coloured walls.
- There is no wardrobe. The hanging rails are 96cm high and cannot be adjusted.
- Bedding is hypo-allergenic.
- There is a digital TV.
- See photos and video tour on our website for more details.

Any other comments and relevant information; ensuite shower room.

Ensuite shower room is connected to Bedroom three

- Entrance is all on one level with a clear door opening width of 70cm.
- The shower is has a raised lip of 6cm.
- The shower has a bi-fold door and has not got a detachable shower head.

- Height of the WC floor to seat is 44cm.
- Wash basin height is 78cm with a drawer under the sink.
- All taps are modern lever taps.
- There is no shelf over the sink.
- There is no grab rail.
- The bathroom is lit with ceiling spot lights and mirror lights.
- It has tiled flooring which is cream in colour with cream coloured and tiled walls.
- For a photo please see the website.

Any other comments and relevant information; space restricted to 56cm inside room.

Bedroom four is on the first floor and has twin single beds

- The door opening into the bedroom is 70cm wide.
- The height of the beds from floor to mattress top is 54cm.
- The space to the side of the bed is 50cm.
- There is one bedside table which is 55cm high.
- Lighting is via a mix of ceiling spot and bedside table lamp.
- Flooring is carpet and beige in colour, with dark cream coloured walls.
- There are nine drawers and storage space.
- Bedding is hypo-allergenic.
- There is a digital TV.
- See photos and video tour on our website for more details.

Bedroom five is on the first floor and has two double plus single galley beds

- The door opening into the bedroom is 70cm wide.
- The heights of the beds from floor to mattress top are 60cm and 166cm for the top bunks.
- The space to the side of the beds is 170cm.
- There are no bedside tables.
- Lighting is ceiling spot lights.
- Flooring is carpet and beige in colour, with cream and nautical pattern walls.
- There is no wardrobe but a lot of storage space.
- Bedding is hypo-allergenic.
- There is a digital TV.
- See photos and video tour on our website for more details.

Any other comments and relevant information; children's room sleeping six.

Bathrooms, Shower-rooms and Toilets

Ground floor WC

- Entrance is all on one level with a clear door opening width of 62cm.
- Height of the WC floor to seat is 45cm.
- Wash basin height is 78cm with a cupboard under the sink.
- All taps are modern lever taps.
- There is no shelf over the sink.

- There is no grab rail.
- The bathroom is lit with ceiling spot lights.
- It has tiled flooring which is cream in colour with white painted and patterned wallpaper on the walls.

Family bath/shower room is on the first floor

- Entrance is all on one level with a clear door opening width of 70cm.
- The shower is separate and has a raised lip of 3cm.
- The shower has fixed panels, no door and has not got a detachable shower head.
- Height of the WC floor to seat is 42cm.
- Wash basin height is 78cm with a drawer under the sink.
- All taps are modern lever taps.
- There is no shelf over the sink.
- There is no grab rail.
- The bathroom is lit with ceiling spot lights and mirror lights.
- It has tiled flooring which is cream in colour with cream coloured wall tiles.
- For a photo please see the website.

Any other comments and relevant information; large walk in shower.

Family shower room is on the first floor

- Entrance is all on one level with a clear door opening width of 70cm.
- The shower has a raised lip of 6cm.
- The shower has a hinged door and has not got a detachable shower head.
- Height of the WC floor to seat is 44cm.
- Wash basin height is 79cm with a drawer under the sink.
- All taps are modern lever taps.
- There is no shelf over the sink.
- There is no grab rail.
- The bathroom is lit with ceiling spot lights and mirror lights.
- It has tiled flooring which is cream in colour with cream coloured wall tiles.
- For a photo please see the website.

Laundry/Utility Room

- The utility room is situated outside with one step of 18cm via a door access of 72cm.
- Floor width is 3.1 metres and tiled which is cream in colour and the walls are cream in colour.
- The height of the sink is 93cm and it has a single mixer lever tap.
- The height of the washing machine door is 69cm from the floor and the height of the tumbler dryer door is 72cm from the floor.
- The room is lit with ceiling spot lights.

Any other comments and relevant information; access across driveway.

Utility room

- The utility room is situated off the family room with level access via a door access of 70cm. There is one step with a lip of 3cm.
- Floor width is 120cm and tiled which is cream in colour and the walls are cream in colour.

- The height of the washer/dryer door is 68cm from the floor.
- The room is lit with ceiling spot lights.

Games room

- The games room is situated outside with stepped access via a door access of 88cm with a lip of 6cm.
- Floor is carpet which is blue in colour and the walls are cream in colour.
- The games room is furnished with a two seater sofa and a table tennis table.
- Access to the garden via a door 65cm wide with a 6cm step.
- The room is lit with ceiling spot lights.

Any other comments and relevant information; access from front driveway via block paved path which is 90cm wide.

Garden

- The garden area can be found to the side and rear of the property, which is accessed immediately from the kitchen and lounge doors via large bi-fold doors with a step of 25cm, or via the garden gate.
- The areas within the garden are undulating and stepped.
- It has a paved patio and lawned area.
- Table and seating are in this area which is suitable for a wheelchair to pull up with a table height of 74cm. There are 12 chairs which are upright chairs with arms.
- The width of the garden gate is 95cm and the surface is paving. The width and length of the patio is 20 metres x 4.9 metres.
- There is some outside lighting which are manual switch lights.

Additional Information

Contact Information

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Hours Of Operation:	Office is open Mon-Fri 9-4pm and most Saturdays 9-12pm. Emails and phone messages are monitored during all waking hours.