

Coastal Retreats want to make everyone's stay as enjoyable as possible, and are committed to providing suitable access for all our guests, whatever their individual needs. We aim to accurately describe our facilities and services to give you the confidence to book the right property for you. There is a full description together with photos and a video tour of the property on our website www.coastalretreats.co.uk

ACCESSIBILITY STATEMENT FOR THE WOOD STORE

At a Glance

- This is a two storey property.
- It sleeps 6 and has 3 bedrooms and 2 bathrooms.
- 1 bedroom and shower room on the ground floor and 2 bedrooms and 1 bathroom on the first floor.
- The kitchen, dining and living space has split level access and has 1 step 19cm high.
- There are parking spaces for 2/3 cars immediately outside.
- The front entrance has level access. The outdoor space has level access.
- Externally there is a front patio garden with easy access.
- Dogs are permitted in the property.
- No smoking or vaping is permitted in the house.

Pre-Arrival

- The property is best reached by car. It is situated in Tughall Steads and there is a driveway to the front of the cottage, a parking space is beside the house. The front door is accessed via the driveway; there is a key safe by the door at 157cm height.
- Public transport: the property can be reached by rail, the nearest mainline railway station is 12 miles away. <https://www.coastalretreats.co.uk/activities/how-to-get-here/>
- Taxis are available from the station. A list of taxi companies can also be found via our website link above.
- Information about local bus services can be found on the Northumberland coast bus service website <http://www.northumberlandcoastaonb.org/getting-around/>
- Local food partner Food Heaven (www.foodheaven.co.uk) can deliver and unpack groceries prior to your arrival and items can be ordered up to 48 hours before arrival. Other supermarkets deliver to the area. Alnwick (18 miles away) has large supermarkets, small independent shops, garages and all the local amenities.
- Our brochure is printed in standard font size with pictorial representations of the main features. Our aim with the design of our website is to make it as easy to use and as clear as possible. We want visitors with disabilities to be able to gain the same benefit from using our website as those who are able-bodied.
- Mobile phone reception may be poor within this area and we cannot guarantee a full signal.
- There is WiFi and a landline phone but the functioning of these cannot be fully guaranteed and any external fault is beyond our control.
- The nearest NHS general hospital walk in is in Ashington which is 34 miles away and the nearest A&E unit is in Cramlington which is 41 miles away. The nearest doctor's surgery is 4 miles away in Seahouses. Further information is in the welcome folder.

Access to the Property

The car parking is approximately 20 metres from the entrance and the front door is accessed via a gravel/paved driveway. There are no handrails or ramps on the approach to the building. The path is 80cm wide and provides a level access.

Entrance to Property

- From the car, the front door is accessed via a gravel/paved driveway. There are no handrails or ramps on the approach to the property.
- The double doors are side hung and manual and the width is 100cm with a small step of 3cm over the threshold of the front door.
- Once inside the surface is tiled and the area is fully lit by ceiling pendant lights.

Halls, Stairs, Landings, Passageways

- The entrance hallway areas are lit by ceiling pendant light and the floor is covered by tiles. There are 13 stairs leading to the first floor.
- The stairs are carpeted and are beige in colour, the walls have been decorated in a white painted wood effect.
- The width of the passageway is 75cm.

Sitting Room/Lounge

- The living room is accessed from the hallway with a door opening of 76cm and is furnished with a corner 2 seater sofa and 1 additional comfy chair.
- It is all on one level with no steps and the floor is covered in tiles which are grey in colour.
- The walls have been decorated a white colour.
- There is 1 coffee table located in the centre of the room and 1 lamp table which can easily be moved.
- There is a log burning stove and radiators to heat the room.
- The room is compact with sufficient space to move around.
- There is a digital TV which has full digital access/subtitles, the TV rests on a table.
- Lighting is natural daylight with a mix of ceiling pendants, wall mounted lights and table lamps.

Any other comments and relevant information; Green coloured feature wall.

Dining Area

- The dining area is situated in the kitchen with access up one step via double doors which are 140cm wide. It has a tiled floor.
- The dining room floor is tiled which is grey colour and the walls have been decorated in a white colour.
- Seating around the table is for 6 people, with upright chairs with and without arms. A wheelchair can easily be pulled up to the table if needed.
- The dining table has legs on each corner, which are 59cm from floor to lowest point of table (underspace) and is 76cm high. Lighting is natural daylight with a mix of ceiling spots and floor lamps.

Any other comments and relevant information; Wood effect feature wall.

Kitchen

- The door openings to the kitchen are from the living room and the opening width is 140cm.
- The kitchen has stepped access with a tiled floor.
- The kitchen is fully equipped with a cooker, microwave, fridge/freezer, dishwasher and washing machine.
- The door of the oven drops down and the handle is 71cm above the floor. The hob is 91cm above the floor.

- The worktop and sink are 91cm above the floor. The wall cupboards are 132cm high.
- The sink taps are single mixer tap knob.
- A fridge freezer is available, the highest shelf in the fridge is 160cm and lowest drawer in the freezer is 40cm.
- The kitchen is lit by downlighter spots/under cupboard lights.
- The kitchen flooring is tiled which is grey in colour and the walls have been decorated in white colour.

Any other comments and relevant information; Wood effect feature wall.

Bedrooms and Sleeping Areas

General Information

- There is 1 ground floor bedroom which is king size and adjacent shower room.
- On the first floor there are 2 bedrooms comprising of; 1 king size bed, 1 twin/single beds, 1 family bathroom, which are reached by 13 stairs.

Specific bedroom information (one for each bedroom)

Bedroom one is on the ground floor and has a double bed

- The clear door opening into the bedroom is 74cm wide.
- The height of the bed from floor to mattress top is 58cm.
- The space to the side of the bed is 30cm.
- There are 2 bedside tables which are 45cm high.
- Lighting is via a mix of ceiling pendant and bedside table lamps.
- Flooring is carpet and beige in colour, with white coloured walls.
- There is 1 wardrobe and 6 drawers and storage space. The wardrobe rails are 186cm high and they cannot be adjusted.
- Bedding is hypo-allergenic.
- There is a digital TV.
- See photos and video tour on our website for more details.

Any other comments and relevant information; Natural colour feature wall.

Bedroom two is on the first floor and has a king size bed

- The clear door opening into the bedroom is 66cm wide.
- The height of the bed from floor to mattress top is 52cm.
- The space to the side of the bed is 70cm.
- There are 2 bedside tables which are 58cm high.
- Lighting is via a mix of ceiling pendant and bedside table lamps.
- Flooring is carpet and beige in colour, with light blue coloured walls.
- There is 1 wardrobe, 9 drawers and storage space. The wardrobe rails are 150cm high and they cannot be adjusted.
- Bedding is hypo-allergenic.
- There is no digital TV.
- See photos and video tour on our website for more details.

Bedroom three is on the first floor and has 2 single beds

- The door opening into the bedroom is 68cm wide.
- The height of the bed from floor to mattress top is 46cm.

- The space to the side of the bed is 180cm.
- There are 2 bedside tables which are 57cm high.
- Lighting is via a mix of ceiling pendant and bedside lamps.
- Flooring is carpet and beige in colour, with white coloured walls.
- There is 1 wardrobe and 8 drawers and storage space. The wardrobe rails are 140cm high and they cannot be adjusted.
- Bedding is hypo-allergenic.
- There is a digital TV.
- See photos and video tour on our website for more details.

Any other comments and relevant information; Patterned feature wall.

Family bath/shower room is on the first floor

- Entrance is all on one level with a clear door opening width of 68cm.
- The shower is over the bath, and has a raised lip of 56cm to edge of the bath.
- The shower has no door and has got a detachable shower head.
- Height of the WC floor to seat is 43cm.
- Wash basin height is 81cm with a pedestal under the sink.
- All taps are modern lever and twist.
- There is no shelf over the sink.
- There is no grab rail.
- The bathroom is lit with ceiling spot lights.
- It has tiled flooring which is grey in colour with white coloured walls.
- For a photo please see the website.

Family shower room is on the ground floor.

- Entrance is all on one level with a clear door opening width of 74cm.
- The shower is separate and has a raised lip of 32cm.
- The shower has a sliding door and has a detachable shower head.
- Height of the WC floor to seat is 43cm.
- Wash basin height is 78cm with a pedestal under the sink.
- All taps are modern lever taps.
- There is a shelf over the sink which is 130cm high and 130cm wide.
- There is no grab rail.
- The bathroom is lit with ceiling spot lights.
- It has tiled flooring which is grey in colour with white coloured walls.
- For a photo please see the website.

Garden

- The garden area can be found to the front of the property which is accessed immediately from the kitchen via a door with a step of 20cm and clear access width of 68cm. Also from garden gate width 80cm.
- The areas within the garden are flat.
- It has a paved patio and gravel area.

- Table and seating are in this area which is suitable for a wheelchair to pull up to with a table height of 74cm. There are 2 pew type bench seats.
- The width of the foot paths are 80cm and the surface is paving and gravel and the width and length of the patio is 6 x 2.8metres.
- There is some outside lighting which are sensor lights.

Additional Information

Contact Information

Address (Inc postcode): Coastal Retreats 9-11 Causey Street Gosforth Newcastle upon Tyne NE3 4DJ

Telephone: 0191 2851272 (During office hours) Emergency mobile number outside of office hours - 07983924463

Email: info@coastalretreats.co.uk

Website: www.coastalretreats.co.uk

Hours Of Operation: Office is open Mon-Fri 9-4pm and most Saturdays 9-12pm. Emails and phone messages are monitored during all waking hours.