

Coastal Retreats want to make everyone's stay as enjoyable as possible, and are committed to providing suitable access for all our guests, whatever their individual needs. We aim to accurately describe our facilities and services to give you the confidence to book the right property for you. There is a full description together with photos and a video tour of the property on our website [www.coastalretreats.co.uk](http://www.coastalretreats.co.uk)

## **ACCESS STATEMENT FOR CRASTER RETREAT**

### **At a Glance**

- This is a two-storey property.
- It sleeps eight and has four bedrooms and three bathrooms.
- No bedrooms on the ground floor and four bedrooms on the first floor.
- The kitchen, dining and living space has level access and stairs to the first floor.
- There are parking spaces for two cars, directly outside.
- The front entrance has stepped access. The outdoor space has stepped access.
- Externally there is a front and rear garden with stepped access.
- Dogs are not permitted in the property.
- No smoking or vaping is permitted in the house.

### **Pre-Arrival**

- The property is best reached by car. It is situated in Craster Village, there is a driveway to the front of the cottage and a parking space is in front of the house. The front door is accessed via the driveway; there is a key safe by the door at 124cm height.
- Public transport; the property can be reached by rail, the nearest mainline railway station is 8 miles away. <https://www.coastalretreats.co.uk/activities/how-to-get-here/>
- Taxis are available from the station. A list of taxi companies can also be found via our website link above.
- Information about local bus services can be found on the Northumberland coast bus service website <http://www.northumberlandcoastaonb.org/getting-around/>
- Local food partner Food Heaven ([www.foodheaven.co.uk](http://www.foodheaven.co.uk)) can deliver and unpack groceries prior to your arrival and items can be ordered up to 48 hours before arrival. Other supermarkets deliver to the area. Alnwick (8 miles away) has large supermarkets, small independent shops, garages and all the local amenities.
- The brochure is printed in standard font size with pictorial representations of the main features. Our aim with the design of our website is to make it as easy to use and understand as possible. We want visitors with disabilities to be able to gain the same benefit from using our website as those who are able-bodied.
- Mobile phone reception may be poor within this area and we cannot guarantee a full signal.
- There is WiFi and a landline phone but the functioning of these cannot be fully guaranteed and any external fault is beyond our control.
- The nearest NHS walk-in centre is in Ashington, which is 30 miles away, and the nearest A&E unit is in Cramlington, which is 37 miles away. The nearest doctor's surgery is seven miles away in Alnwick. Further information is in the welcome folder.

## **Access to the Property**

The car parking is approximately four metres from the entrance and the front door is accessed via a gravel driveway. There are no handrails or ramps on the approach to the building. The path is 135cm wide and provides a stepped access.

## **Entrance to Property**

- From the car, the front door is accessed via decking and three concrete steps. There are no handrails or ramps on the approach to the property.
- The door is side hung and manual and the width is 77cm with a small step of 7cm over the thresh of the front door.
- Once inside the surface is coir mat and tiles and the area is fully lit by a ceiling pendant.

Any other comments and relevant information; the light switch to the right of the door is 125cm.

## **Halls, Stairs, Landings, Passageways**

- The entrance hallway areas are lit by ceiling pendants and the floor is covered by tiles and there are 14 stairs leading to the first floor.
- The stairs are carpeted and are brown stripe in colour, the walls have been decorated in a white colour.
- The width of the passageway is 180cm.

## **Sitting Room/Lounge**

- The living room is accessed from the hallway with a door opening of 77cm and is furnished with 2 x 3 seater sofas and an additional comfy chair.
- It is all on one level with no steps and the floor is covered in carpet which is beige in colour.
- The walls have been decorated a white colour.
- There is one coffee table located in the centre of the room and two lamp tables which can easily be moved.
- There is a log burning stove and radiators to heat the room.
- The room is spacious with sufficient space to move around.
- There is a digital TV which has full digital access/subtitles, the TV rests on a TV stand.
- Lighting is natural daylight with a mix of ceiling pendants and table/floor lamps.

## **Reading Room**

- The reading room is accessed from the hallway with a door opening of 68cm and is furnished with 1 x 3 and 1 x 2 seater sofas.
- It is all on one level with no steps and the floor is covered in carpet which is beige in colour.
- The walls have been decorated a white colour.
- There is one coffee table located in the centre of the room and two lamp tables which can easily be moved.
- There is a log burning stove and radiators to heat the room.
- The room is spacious with sufficient space to move around.
- There is a digital TV which has full digital access/subtitles, the TV rests on a shelf unit.
- Lighting is natural daylight with a mix of ceiling pendants and table/floor lamps.

## **Dining Area**

- The dining area is situated in the kitchen with level access from the living room and reading room via a door opening which is 76cm wide.
- The dining room floor is tiled which is a cream colour and the walls have been decorated in a white colour.

- Seating around the table is for eight people, with upright chairs without arms. A wheelchair can easily be pulled up to the table if needed.
- The dining table has legs on each corner, which are 66cm from the floor to the lowest point of the table (under space) and is 77cm high. Lighting is natural daylight with ceiling spots.

### **Kitchen**

- The door openings to the kitchen are from the living room/reading room and the opening width is 76cm.
- The kitchen has level access with a tiled floor.
- The kitchen is fully equipped with a cooker, microwave, fridge/freezer, dishwasher and washer dryer.
- The doors of the oven drop down and the handle is 73cm above the floor. The hob is 92cm above the floor.
- The worktop and sink are 91cm above the floor. The wall cupboards are 136cm high.
- The sink taps are single mixer lever taps.
- The highest shelf in the fridge is 142cm and the lowest drawer in the freezer is 40cm.
- The kitchen is lit by down lighter spots.
- The kitchen flooring is tiled which is beige in colour and the walls have been decorated in white colour.

### **Bedrooms and Sleeping Areas**

#### **General Information**

- There are no ground floor bedrooms.
- On the first floor there are four bedrooms comprising of two king size bedrooms with ensuite bathrooms, one super king or twin single, one twin with single beds and one family bathroom, which are reached by 14 stairs.

#### **Specific bedroom information (one for each bedroom)**

##### **Bedroom one is on the first floor and has a king size bed**

- The clear door opening into the bedroom is 69cm wide.
- The height of the bed from floor to mattress top is 50cm.
- The space to the side of the bed is 128cm.
- There are two bedside tables which are 60cm high.
- Lighting is via a mix of ceiling pendant and bedside table lamps.
- Flooring is carpet and beige in colour, with white coloured walls.
- There is one wardrobe and eight drawers and storage space. The wardrobe rails are 164cm high and they cannot be adjusted.
- Bedding is hypo-allergenic.
- There is a digital TV.
- See photos and video tour on our website for more details.

Any other comments and relevant information; there is a blue patterned feature wall and ensuite shower room.

##### **Ensuite shower room is connected to Bedroom one**

- Entrance is all on one level with a clear door opening width of 69cm.
- The shower has a raised lip of 26cm.
- The shower has a sliding door and a detachable shower head.
- Height of the WC floor to seat is 42cm.
- Wash basin height is 81cm with a pedestal under the sink.

- All taps are modern lever taps.
- There is no shelf over the sink.
- There is no grab rail.
- The bathroom is lit with ceiling spot lights and mirror lights.
- It has tiled flooring which is beige in colour with beige tiled walls.
- For a photo please see the website.

**Bedroom two is on the first floor and has a king size bed**

- The clear door opening into the bedroom is 69cm wide.
- The height of the bed from floor to mattress top is 55cm.
- The space to the side of the bed is 120cm.
- There are two bedside tables which are 70cm high.
- Lighting is via a mix of ceiling spot and bedside table lamps.
- Flooring is carpet and beige in colour, with white coloured walls.
- There are two wardrobes and eight drawers and storage space. The wardrobe rails are 165cm high and they cannot be adjusted.
- Bedding is hypo-allergenic.
- There is no digital TV.
- See photos and video tour on our website for more details.

Any other comments and relevant information; ensuite shower room.

**Ensuite shower room is connected to Bedroom two**

- Entrance is all on one level with a clear door opening width of 69cm.
- The shower has a raised lip of 26cm.
- The shower has twin sliding doors and has a detachable shower head.
- Height of the WC floor to seat is 42cm.
- Wash basin height is 82cm with a pedestal under the sink.
- All taps are modern lever taps.
- There is no shelf over the sink.
- There is no grab rail.
- The bathroom is lit with ceiling spot lights and mirror lights.
- It has tiled flooring which is beige in colour with beige tiled walls.
- For a photo please see the website.

**Bedroom three is on the first floor and has a super king or twin single beds**

- The door opening into the bedroom is 69cm wide with an 18cm step inside the bedroom.
- The height of the bed from floor to mattress top is 62cm.
- The space to the side of the bed is 60cm.
- There are two bedside tables which are 55cm high.
- Lighting is via a mix of ceiling pendant and bedside table lamps.
- Flooring is carpet and beige in colour, with white coloured walls.
- There is one wardrobe and eight drawers and storage space. The wardrobe rails are 160cm high and they cannot be adjusted.

- Bedding is hypo-allergenic.
- There is not a digital TV.
- See photos and video tour on our website for more details.

**Bedroom four is on the first floor and has twin single beds**

- The door opening into the bedroom is 69cm wide with a 18cm step inside the bedroom.
- The height of the bed from floor to mattress top is 57cm.
- The space to the side of the bed is 70cm.
- There is one bedside table which is 58cm high.
- Lighting is via a mix of ceiling pendant and bedside table lamps.
- Flooring is carpet and beige in colour, with white coloured walls.
- There is one wardrobe and eight drawers and storage space. The wardrobe rails are 168cm high and they cannot be adjusted.
- Bedding is hypo-allergenic.
- There is not a digital TV.
- See photos and video tour on our website for more details.

**Bathrooms, Shower rooms and Toilets**

**Ground floor WC/Cloak room**

- Entrance is all on one level with a clear door opening width of 62cm.
- Height of the WC floor to seat is 43cm.
- Wash basin height is 81cm with a radiator under the sink.
- All taps are twist taps.
- There is a shelf over the sink which is 117cm high and 60cm wide.
- There is no grab rail.
- The bathroom is lit with a wall light.
- It has tiled flooring which is beige in colour with white coloured walls.

Any other comments and relevant information; there is a fish pattern feature wall.

**Family bath/shower room is on the first floor.**

- Entrance is stepped with a clear door opening width of 69cm and an 18cm step inside the bathroom.
- The shower is separate from the bath and has a raised lip of 13cm.
- The shower has twin sliding doors and has a detachable shower head.
- Height of the WC floor to seat is 41cm.
- Wash basin height is 79cm with a pedestal under the sink.
- All taps are modern lever taps.
- There is no shelf over the sink.
- There is no grab rail.
- The bathroom is lit with ceiling spot lights and mirror lights.
- It has tiled flooring which is beige in colour with beige tiled walls.
- For a photo please see the website.

## **Garden**

### Garden 1:

- The garden area can be found to the rear of the property which is accessed immediately from the rear door via a door with a step of 7cm and clear access width of 76cm.
- The areas within the garden are stepped.
- It has a decked patio and a lawned area.
- Table and seating are in this area which is not suitable for a wheelchair to pull up with a table height of 77cm. There are two fixed bench seats.
- The width of the footpaths are 90cm and the surface is concrete. The width and length of the patio is 2.5m x 4m.
- There is some outside lighting which are manual switch lights.

### Garden 2:

- The garden area can be found to the front of the property which is accessed immediately from the front door via a door with four steps and clear access width of 76cm.
- The areas within the garden are stepped.
- It has a decked patio and a lawned area.
- Seating in this area has three bench seats, one wooden and two fixed stone seats.
- The width of the footpaths are 60cm and the surface is decking. The width and length of the patio is 5m x 1.2m.
- There is some outside lighting which are manual switch lights.

## **Additional Information**

### **Contact Information**

Address (Inc postcode):	Coastal Retreats 9-11 Causey Street Gosforth Newcastle upon Tyne NE3 4DJ
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Website:	www.coastalretreats.co.uk
Hours Of Operation:	Office is open Mon-Fri 9-4pm and most Saturdays 9-12pm. Emails and phone messages are monitored during all waking hours.