

Coastal Retreats want to make everyone's stay as enjoyable as possible, and are committed to providing suitable access for all our guests, whatever their individual needs. We aim to accurately describe our facilities and services to give you the confidence to book the right property for you. There is a full description together with photos and a video tour of the property on our website www.coastalretreats.co.uk

Access Statement for Craster Rocks

At a Glance

- This is a two-storey property.
- It sleeps six and has three bedrooms and two bathrooms.
- No bedrooms on the ground floor.
- The kitchen, dining and living space has level access and has stairs to the first floor.
- There are parking spaces for two cars, directly outside.
- The front entrance has stepped access. The outdoor space has stepped access.
- Externally there is a front and rear garden with stepped access.
- Dogs are not permitted in the property.
- No smoking or vaping is permitted in the house.

Pre-Arrival

- The property is best reached by car. It is situated in Craster Village and there is a driveway to the front of the cottage and a parking space is beside the house. The front door is accessed via the driveway and there is a key safe by the door at 135cm height.
- Public transport; the property can be reached by rail, the nearest mainline railway station is 8 miles away. <https://www.coastalretreats.co.uk/activities/how-to-get-here/>
- Taxis are available from the station. A list of taxi companies can also be found via our website link above.
- Information about local bus services can be found on the Northumberland coast bus service website <http://www.northumberlandcoastaonb.org/getting-around/>
- Local food partner Food Heaven (www.foodheaven.co.uk) can deliver and unpack groceries prior to your arrival and items can be ordered up to 48 hours before arrival. Other supermarkets deliver to the area. Alnwick (18 miles away) has large supermarkets, small independent shops, garages and all the local amenities.
- The brochure is printed in standard font size with pictorial representations of the main features. Our aim with the design of our website, is to make it as easy to use and understand as possible. We want visitors with disabilities to be able to gain the same benefit from using our website as those who are able-bodied.
- Mobile phone reception may be poor within this area and we cannot guarantee a full signal.
- There is WiFi and a landline phone but the functioning of these cannot be fully guaranteed and any external fault is beyond our control.
- The nearest NHS hospital walk-in is in Ashington, which is 30 miles away, and the nearest A&E unit is in Cramlington, which is 37 miles away. The nearest doctor's surgery is 7 miles away in Alnwick. Further information is in the welcome folder.

Access to the Property

The car parking is approximately 8 metres from the entrance and the front door is accessed via a gravel driveway via a large gate. There are no handrails or ramps on the approach to the building. The path is 70cm wide and provides a stepped access. Through the front gate there are 3 x 20cm steps onto the patio area then a further 3 x 17cm steps up to the front door.

Entrance to Property

- From the car, the front door is accessed via a concrete path. There are no handrails or ramps on the approach to the property.
- The door is side hung and manual and the width is 80cm with a small step of 3cm over the thresh of the front door.
- Once inside the surface is wood and the area is fully lit by ceiling down lights.

Any other comments and relevant information; light switch to the left of the front door is 146cm high.

Halls, Stairs, Landings, Passageways

- The entrance hallway areas are lit by ceiling down lights and the floor is covered by wood and there are 13 stairs leading to the first floor.
- The stairs are carpeted and light grey in colour, with a left turn near the top of the stairs. The walls have been decorated in a white colour.
- The width of the passageway is 80cm

Any other comments and relevant information; 1 x 8cm step at the bottom of the stairs.

Sitting Room/Lounge

- The living room is accessed from the front door and is furnished with 2 x 4 seater sofas and additional 2 comfy chairs.
- It is all on one level with no steps and the floor is covered in wood.
- The walls have been decorated a white colour.
- There is one coffee table located in the centre of the room.
- There is a log burning stove and radiators to heat the room.
- The room is spacious with plenty of space to move around.
- There is a digital TV which has full digital access/subtitles, the TV rests on a shelf.
- Lighting is natural daylight with a mix of ceiling pendant /ceiling spot and table/floor lamps.

Any other comments and relevant information; open plan living, dining, kitchen area.

Dining Area

- The dining area is situated in the living room with level access via an opening into the kitchen which is 148cm wide.
- The dining room floor is wood and the walls have been decorated in a white colour.
- Seating around the table is for eight people, with upright chairs without arms. A wheelchair can easily be pulled up to the table if needed.
- The dining table has legs on each corner, which are 64cm from the floor to lowest point of the table (under space) and is 74cm high. Lighting is natural daylight with a mix of ceiling spots/ceiling pendant and table lamps.

Kitchen

- The door openings to the kitchen are from the dining room/living room and the opening width is 148cm.

- The kitchen has level access with a wood floor.
- The kitchen is fully equipped with a cooker, microwave, fridge/freezer, dishwasher and washer dryer.
- The door of the oven drops down and the handle is 70cm above the floor. The hob is 90cm above the floor.
- The worktop and sink are 89cm above the floor. The wall cupboards are 140cm high.
- The sink taps are single mixer lever tap.
- The highest shelf in the fridge is 134cm and the lowest drawer in the freezer is 47cm.
- The kitchen is lit by downlighter spots/under cupboard lights.
- The kitchen flooring is wood and the walls have been decorated in a white colour.

Any other comments and relevant information; the washer/dryer is in the rear porch area. The rear porch leads into kitchen and is part tiled with light grey tiles.

Bedrooms and Sleeping Areas

General Information

- There are no ground floor bedrooms.
- On the first floor there are three bedrooms comprising of one king size bed with ensuite shower room, one double bed, one twin/single beds and one family bathroom, which are reached by 13 stairs.

Specific bedroom information (one for each bedroom)

Bedroom one is on the first floor and has a king size bed

- The clear door opening into the bedroom is 70cm wide.
- The height of the bed from floor to mattress top is 43cm.
- The space to the side of the bed is 126cm.
- There are two bedside tables which are 39cm high.
- Lighting is via a mix of ceiling spot and wall mounted lamps.
- Flooring is carpet and light grey in colour, with white coloured walls.
- There is one wardrobe and three drawers and storage space. The wardrobe rails are 190cm high and they cannot be adjusted.
- Bedding is hypo-allergenic.
- There is a digital TV.
- See photos and video tour on our website for more details.

Any other comments and relevant information; small ensuite shower room.

Ensuite shower room is connected to Bedroom 1

- Entrance is all on one level with a clear door opening width of 70cm.
- The shower has a raised lip of 26cm.
- The shower has a bi fold door and a detachable shower head.
- Height of the WC floor to seat is 45cm.
- Wash basin height is 86cm with a cupboard under the sink.
- All taps are modern lever taps.
- There is no shelf over the sink.
- There is no grab rail.
- The bathroom is lit with ceiling spot lights and mirror lights.
- It has tiled flooring which is light grey in colour with white tiled walls.

- For a photo please see the website.

Any other comments and relevant information; restricted space inside shower room.

Bedroom two is on the first floor and has a double bed

- The clear door opening into the bedroom is 70cm wide.
- The height of the bed from floor to mattress top is 45cm.
- The space to the side of the bed is 43cm.
- There are two bedside tables which are 59cm high.
- Lighting is via a mix of ceiling spot and bedside table lamps.
- Flooring is carpet and light grey in colour, with white coloured walls.
- There is one wardrobe and three drawers and storage space. The wardrobe rails are 173cm high and they cannot be adjusted.
- Bedding is hypo-allergenic.
- There is no digital TV.
- See photos and video tour on our website for more details.

Bedroom three is on the first floor and has twin single beds

- The door opening into the bedroom is 70cm wide.
- The height of the beds from floor to mattress top is 45cm.
- The space to the side of the bed is 95cm.
- There are no bedside tables.
- Lighting is via a mix of ceiling spot and wall mounted lamps.
- Flooring is carpet and light grey in colour, with white coloured walls.
- There is no wardrobe but there are 3 drawers and storage space.
- Bedding is hypo-allergenic.
- There is no digital TV.
- See photos and video tour on our website for more details.

Any other comments and relevant information; beds are placed in an L shape.

Bathrooms, Shower-rooms and Toilets

Ground floor WC/Cloak room

- Entrance is all on one level with a clear door opening width of 64cm.
- Height of the WC floor to seat is 44cm.
- The small corner wash basin height is 80cm.
- All taps are modern lever taps.
- There is no shelf over the sink.
- There is no grab rail.
- The bathroom is lit with ceiling spot lights.
- It has tiled flooring which is light grey in colour with white painted walls.

Any other comments and relevant information; access reduced to 60cm inside the room.

Family bath/shower room is on the first floor.

- Entrance is stepped with a clear door opening width of 70cm.

- The shower is separate and has a raised lip of 25cm.
- The shower has a bi fold door and has not got a detachable shower head.
- Height of the WC floor to seat is 44cm.
- Wash basin height is 89cm with a cupboard under the sink.
- All taps are modern lever taps.
- There is no shelf over the sink.
- There is no grab rail.
- The bathroom is lit with ceiling spot lights and mirror lights.
- It has tiled flooring which is light grey in colour with white tiled walls.
- For a photo please see the website.

Any other comments and relevant information; situated three steps down from the bedrooms. Access restricted to 60cm inside the bathroom.

Garden

Garden 1:

- The garden area can be found to the rear of the property which is accessed immediately from the rear door via a step of 8cm and clear access width of 68cm.
- The areas within the garden are stepped.
- It has a paved patio/lawned area/children's play area.
- Table and seating are in this area which is not suitable for a wheelchair to pull up with a table height of 74cm. The tables are round with fixed bench type seats. The raised grassed area is accessed via 7 steps.
- The width of the footpaths are 110cm and the surface is paving. The width and length of the patio is approximately 14m x 5m.
- There is some outside lighting which are sensor lights.

Garden 2:

- The garden area can be found to the front of the property which is accessed immediately from the front door via 3 steps and 1 step of 17cm over the thresh with a clear access width of 70cm.
- The areas within the garden are stepped.
- It has a paved patio.
- Table and seating are in this area which is not suitable for a wheelchair to pull up with a table height of 49cm. There are four chairs which are stone bench type seats.
- The width of the footpaths are 90cm and the surface is paving. The width and length of the patio is 5.2m x 2.5m.
- There is some outside lighting which are sensor lights.

Additional Information

Contact Information

Address (Inc postcode): Coastal Retreats 9-11 Causey Street Gosforth Newcastle upon Tyne NE3 4DJ

Telephone: 0191 2851272 (During office hours) Emergency mobile number outside of office hours - 07983924463

Email: info@coastalretreats.co.uk

Website: www.coastalretreats.co.uk

Hours Of Operation: Office is open Mon-Fri 9-4pm and most Saturdays 9-12pm. Emails and phone messages are monitored during all waking hours.