

Coastal Retreats want to make everyone's stay as enjoyable as possible, and are committed to providing suitable access for all our guests, whatever their individual needs. We aim to accurately describe our facilities and services to give you the confidence to book the right property for you. There is a full description together with photos and a video tour of the property on our website www.coastalretreats.co.uk

ACCESSIBILITY STATEMENT FOR THE NEW DAIRY

At a Glance

- This is a single-storey property.
- It sleeps 3/4 and has 2 bedrooms and 1 bathroom.
- 2 bedrooms on the ground floor.
- The kitchen, dining and living space has level access and has no stairs.
- There are parking spaces for 2 cars, directly outside.
- The front entrance has level access. The outdoor space has level access.
- Externally there is a front garden with easy access.
- Dogs are not permitted in the property.
- No smoking or vaping is permitted in the house.

Pre-Arrival

- The property is best reached by car. It is situated in Glororum near Bamburgh and there is a driveway to the front of the cottage and 2 parking spaces in front of the house. The front door is accessed via the driveway. There is a key safe by the door at 153cm height.
- Public transport: the property can be reached by rail, the nearest mainline railway station is 19 miles away. <https://www.coastalretreats.co.uk/activities/how-to-get-here/>
- Taxis are available from the station. A list of taxi companies can also be found via our website link above.
- Information about local bus services can be found on the Northumberland coast bus service website <http://www.northumberlandcoastaonb.org/getting-around/>
- Local food partner Food Heaven (www.foodheaven.co.uk) can deliver and unpack groceries prior to your arrival and items can be ordered up to 48 hours before arrival. Other supermarkets deliver to the area. Alnwick (18 miles away) has large supermarkets, small independent shops, garages and all the local amenities.
- Our brochure is printed in standard font size with pictorial representations of the main features. Our aim with the design of our website is to make it as easy to use and as clear as possible. We want visitors with disabilities to be able to gain the same benefit from using our website as those who are able-bodied.
- Mobile phone reception may be poor within this area and we cannot guarantee a full signal.
- There is WiFi and a landline phone but the functioning of these cannot be fully guaranteed and any external fault is beyond our control.
- The nearest NHS general hospital walk-in service is in Ashington, which is 39 miles away, and the nearest A&E is in Cramlington, which is 46 miles away. The nearest doctor's surgery is 5 miles away in Seahouses. Further information is in the welcome folder.

Access to the Property

The car parking is approximately 2 metres from the entrance and the front door is accessed via a gravel driveway. There are no handrails or ramps on the approach to the building. The path is 74cm wide and provides a level access.

Entrance to Property

- From the car, the front door is accessed via a gravel driveway. There are no handrails or ramps on the approach to the property.
- The door is side hung and manual and the width is 84cm with a step of 16cm into the front door.
- Once inside the surface is tiled and the area is fully lit by ceiling down lights.

Halls, Stairs, Landings, Passageways

- The entrance hallway areas are lit by ceiling down lights and the floor is covered by neutral tiles.
- The width of the passageway is 90cm.

Sitting Room/Lounge

- The living room is accessed from the hallway with a door opening of 74cm and is furnished with 2 x 3 seater sofas and 1 additional comfy chair.
- It is all on one level with no steps and wooden flooring.
- The walls have been decorated a grey colour.
- There are 2 coffee tables located at the edge of the room and 1 lamp table which can easily be moved.
- There is a gas fire and under flooring heating to heat the room.
- The room is compact with adequate space to move around.
- There is a digital TV which has full digital access/subtitles, the TV rests on a table.
- Lighting is natural daylight with a mix of ceiling spot/wall mounted lights, table and floor lamps.

Dining Area

- The dining area is situated in the kitchen and living room with level access via a door which is 74cm wide and it has a wood floor.
- The dining room floor is wood and the walls have been decorated in a grey colour.
- Seating around the table is for 4 people, with upright chairs without arms. A wheelchair can easily be pulled up to the table if needed.
- The dining table has legs on each corner, which are 70cm from floor to lowest point of table (underspace) and are 78cm high. Lighting is natural daylight with a mix of ceiling spots, wall mounted lights and table lamps.

Kitchen

- The door openings to the kitchen are from the dining room/living room and the opening width is 74cm.
- The kitchen has level access with a wood floor.
- The kitchen is fully equipped with a cooker, microwave and dishwasher. The fridge freezer is in the utility.
- The door of the oven drops down and the handle is 105cm above the floor. The hob is 98cm above the floor.
- The worktop and sink are 92cm above the floor. The wall cupboards are 136cm high.
- The sink taps are single mixer lever.
- A fridge freezer is available; the highest shelf in the fridge is 172cm and lowest drawer in the freezer is 49cm.
- The kitchen is lit by downlighter spots and under cupboard lights.
- The kitchen flooring is wood and the walls have been decorated in a grey colour.

Any other comments and relevant information; Fridge freezer located in utility area.

Bedrooms and Sleeping Areas

General Information

- There are 2 ground floor bedrooms which are king and twin/single beds.

Specific bedroom information (one for each bedroom)

Bedroom one is on the ground floor and has a king size bed

- The clear door opening into the bedroom is 76cm wide.
- The height of the bed from floor to mattress top is 66cm.
- The space to the side of the bed is 114cm.
- There are 2 bedside tables which are 70cm high.
- Lighting is via a mix of ceiling spot and bedside table lamps.
- Flooring is carpet and beige in colour, with purple coloured walls.
- There is 1 wardrobe and 8 drawers and storage space. The wardrobe rails are 188cm high and they can be adjusted.
- Bedding is not hypo-allergenic.
- There is a digital TV.
- See photos and video tour on our website for more details.

Any other comments and relevant information; Shell pattern feature wall.

Bedroom two is on the ground floor and has a single bed and truckle bed (stored underneath the single bed when not needed).

- The clear door opening into the bedrooms is 77cm wide.
- The height of the bed from floor to mattress top is 58cm and 26cm for the truckle bed.
- The space to the side of the bed is 130cm.
- There is 1 bedside table which is 45cm high.
- Lighting is via a mix of ceiling spot and bedside table lamps.
- Flooring is carpet and beige in colour, with blue coloured walls.
- There is 1 wardrobe and 7 drawers and storage space. The wardrobe rails are 177cm high and they can be adjusted.
- Bedding is hypo-allergenic.
- There is no digital TV.
- See photos and video tour on our website for more details.

Any other comments and relevant information; Star patterned feature wall

Family bath/shower room.

- Entrance is all on one level with a clear door opening width of 70cm.
- The shower is separate and has a raised lip of 7cm.
- The shower has a hinged door and has a detachable shower head.
- Height of the WC floor to seat is 42cm.
- Basin height is 80cm with a pedestal under the sink.
- All taps are modern lever taps.
- There is no shelf over the sink.

- There is no grab rail.
- The bathroom is lit with ceiling spot lights.
- It has tiled flooring which is beige in colour with beige tiled coloured walls.
- For a photo please see the website.

Any other comments and relevant information; Access restricted to 50cm inside bathroom.

Laundry/Utility Room

- The utility room is situated off the kitchen with level access via a door access of 70cm.
- Floor width is 70cm and tiled which is beige in colour and the walls are white in colour.
- The height of the sink is 95cm and it has single mixer lever tap.
- The height of the washer dryer door is 68cm from the floor.
- The room is lit with ceiling spot lights.

Any other comments and relevant information; Access to rear door 70cm wide with 16cm step.

Garden

- The garden area can be found to the front of the property which is accessed immediately from the front and rear doors via a door with a step of 16cm and clear access width of 70cm.
- The areas within the garden are flat.
- It has a paved patio and lawned area.
- Table and seating are in this area which is suitable for a wheelchair to pull up to with a table height of 64cm. There are 4 chairs which are upright chairs without arms.
- The width of the footpaths are 90cm and the surface is paving and the width and length of the patio is 4.1 x 2.8 metres.
- There is some outside lighting which are manual switch lights.

Additional Information and Contact Information

Address (Inc postcode):	Coastal Retreats 9-11 Causey Street Gosforth Newcastle upon Tyne NE3 4DJ
Telephone:	0191 2851272 (During office hours) Emergency mobile number outside of office hours - 07983924463
Email:	info@coastalretreats.co.uk
Website:	www.coastalretreats.co.uk
Hours Of Operation:	Office is open Mon-Fri 9-4pm and most Saturdays 9-12pm. Emails and phone messages are monitored during all waking hours.