

Coastal Retreats want to make everyone's stay as enjoyable as possible, and are committed to providing suitable access for all our guests, whatever their individual needs. We aim to accurately describe our facilities and services to give you the confidence to book the right property for you. There is a full description together with photos and a video tour of the property on our website www.coastalretreats.co.uk

ACCESS STATEMENT FOR QUAYSIDE APARTMENT

At a Glance

- This is a single storey property on the first floor of a three storey property.
- Access to the apartment is either by stairs or a lift.
- It sleeps four people and has two bedrooms and two bathrooms.
- One main bathroom and an ensuite walk-in shower room.
- The kitchen, dining and living space is open plan and has level access and no stairs.
- There is a parking space for two cars, directly underneath the apartment on the ground floor.
- The front entrance has level access. The outdoor space has level access.
- Dogs are not permitted in the property. Guide dogs and assistance dogs are allowed.
- No smoking or vaping is permitted in the apartment.

Pre-Arrival

- The property is best reached by car. It is situated within the Coble Quay development just off Coquet Street. There is a driveway to the front of the apartment block and a parking space to the left side of the main entrance underneath the apartment itself. The front door is accessed via the driveway. There is a key safe by the store door at 140cm height.
- Public transport: the property can be reached by rail. The nearest mainline railway station is Alnmouth six miles away. <https://www.coastalretreats.co.uk/activities/how-to-get-here/>
- Taxis are available from the station. A list of taxi companies can also be found via our website link above.
- Information about local bus services can be found on the Northumberland coast bus service website <http://www.northumberlandcoastaonb.org/getting-around/>
- Local food partner Food Heaven (www.foodheaven.co.uk) can deliver and unpack groceries prior to your arrival and items can be ordered up to 48 hours before arrival. Other supermarkets deliver to the area. Alnwick (18 miles away) has large supermarkets, small independent shops, garages and all the local amenities. Amble itself has smaller supermarkets and various shops and cafes and restaurants all within walking distance.
- The brochure is printed in standard font size with pictorial representations of the main features. Our aim with the design of our website is to make it as easy to use and as clear as possible. We want visitors with disabilities to be able to gain the same benefit from using our website as those who are able-bodied.
- Mobile phone reception may be poor within this area and we cannot guarantee a full signal.
- There is Wi-Fi and a landline phone but the functioning of these cannot be fully guaranteed and any external fault is beyond our control.
- The nearest NHS walk-in centre is in Alnwick, which is six miles away, and the nearest A&E unit is in Cramlington, which is 18 miles away. The nearest doctor's surgery is a quarter of a mile away in Amble. Further information is in the welcome folder.

Access to the Property

The car parking is approximately nine metres from the entrance and the front door is accessed via a tarmac driveway. There are no handrails but there are ramps on the approach to the building. The path is two metres wide and provides a level access.

Entrance to Building and Property

- From the car, the front door to the building is accessed via a paved pathway. There are ramps on the approach to the property.
- The door is side hung and manual and the width is 150cm with a small step of 1cm over the threshold of the front door.
- Once inside the surface is carpet and the area is fully lit by automatic lighting.
- The door to the apartment is 75cm and has level access into the hallway which is a hard surface and grey in colour. This has recessed lighting and a lamp.
- The width of the apartment hallway is 134cm.

Halls, Stairs, Landings, Passageways in the Building

- The entrance hallway areas are lit by automatic lighting and the floor is covered by carpet. There are 17 steps and/or a lift leading to the apartment.
- The stairs are carpeted and grey in colour. The walls have been decorated in a white colour.
- The width of the building passageway is 125cm.

Sitting Room/Lounge

- The living room is accessed from the hallway with a door opening of 78cm and is furnished with one corner suite with five wide seats, an additional comfy chair and one poufy.
- It is all on one level with no steps and the floor is covered in Karndean hard flooring which is grey in colour. There is also a multi-colour rug underneath the coffee table in front of the settee.
- The walls have been decorated a white colour.
- There is one coffee table located in the middle of the room and a sideboard to the side wall underneath the wall mounted television.
- There is underfloor heating to heat the room.
- The room is very spacious with plenty of space to move around.
- There is a smart digital TV linked to the Wi-Fi which has full digital access and subtitles. The TV is wall mounted.
- Lighting is natural daylight with a mix of LED down lighters and floor lamps.
- There are sliding glass doors which run along the majority of the front aspect and lead to an outdoor balcony overlooking the marina.
- The lounge, dining area and kitchen are all in one area - it being open plan.

Dining Area

- The dining area is situated within the lounge and kitchen with level access via the lounge door (measurements as above).
- The floor is Karndean hard flooring which is grey in colour.
- The walls have been decorated in a white colour.

- Seating around the table is for four people, with Eames style chairs without arms.
- A wheelchair can easily be pulled up to the table if needed.
- The dining table has cross over legs in the centre. The table is 76cm in height from the floor.
- Lighting is natural daylight with a mix of ceiling spots.

Kitchen

- The kitchen is situated within the lounge and dining area and so has level access from the lounge door (measurements previously stated).
- The kitchen has level access with a grey Karndean floor.
- The kitchen is fully equipped with a built-in cooker, microwave, integral fridge/freezer, dishwasher and washer dryer.
- The door of the oven drops down and slides back into the housing and the handle is 118cm above the floor.
- The microwave is situated above the oven and the controls are 157cm off the floor.
- The hob is situated in a separate island unit and is 90cm above the floor.
- The worktop and sink are 90cm above the floor. The wall cupboards are 150cm high and the contents can be moved to a lower level on request. There are extensive base units to the kitchen.
- The sink tap is a mono tap with dual lever handles.
- The fridge freezer is within a larder cupboard. The fridge is on the top and the freezer is below. The highest shelf in the fridge is 170cm and the lowest drawer in the freezer is 45cm.
- The kitchen is lit by LED recessed ceiling spotlights and there is also a cooker hood with internal lighting built in.
- The kitchen flooring is Karndean hard flooring and is grey in colour. The wall to the kitchen is painted blue.
- The bins are situated within a pull-out base unit which is 90cm in height.
- The dishwasher is built into a base unit which is the same height.
- The washer/dryer is situated in a larder style cupboard and the controls are 94 cm in height.
- The boiler is situated above the washer/dryer and the controls are 156cm in height.

Any other comments and relevant information: Any kitchen equipment can be moved into lower cupboards at the request of the guest with prior notice.

Bedrooms and Sleeping Areas

General Information

- The apartment is all on one level and there are two bedrooms.
- One double bedroom and one king-size bedroom with ensuite wet room, all on level access.
- The double bedroom comprises of a double bed. The king-size bed comprises a king size bed with ensuite wet room.

Specific bedroom information

- **Bedroom one** has a double bed
- The door opening into the bedroom is 80cm wide.
- The height of the bed from floor to mattress top is 50cm.
- The space to the side of the bed is 54cm.
- There are two bedside tables which are 70cm high.
- Lighting is via a mix of ceiling downlighters and two bedside table lamps.

- Flooring is Karndean hard flooring and grey in colour, with white coloured walls.
- There is a built in cupboard used as a wardrobe and one set of drawers within it. The wardrobe rails are 178cm high and they cannot be adjusted. There is also a dressing table which is 78cm high.
- Bedding is hypo-allergenic.
- There is a wall-mounted digital TV with remote control.
- See photos and video tour on our website for more details.

Bedroom two has a king-size bed which can be split into two single beds where requested.

- The door opening into the bedroom is 80cm wide.
- The height of the bed from floor to mattress top is 63cm.
- The space to the side of the bed is 83cm.
- There are two bedside tables which are 67cm high.
- Lighting is via a mix of ceiling downlighters and two bedside table lamps.
- Flooring is Karndean hard flooring and grey in colour, with white coloured walls.
- There is a built in cupboard used as a wardrobe and one set of drawers within it. The wardrobe rails are 180cm high and they cannot be adjusted. There is also a large drawer unit which is 96cm high.
- Bedding is hypo-allergenic.
- There is a wall-mounted digital TV with remote control.
- See photos and video tour on our website for more details.

Bathrooms, Shower-rooms and Toilets

Family bathroom is accessed via the hallway.

- Entrance is all on one level with a clear door opening width of 79cm.
- The shower over the bath is adjustable and is 180cm at its highest point.
- The shower has a glass bath top hinged door and has a detachable shower head.
- Height of the WC floor to seat is 40cm.
- Wash basin height is 83cm with a clear space under the sink.
- All taps are modern mono lever taps.
- There is a built-in shelf over the sink which is 111cm high and 167cm wide.
- There is no grab rail.
- The bathroom is lit with ceiling spot lights.
- Flooring is tiled and grey in colour, with white coloured walls.
- For a photo please see the website.

Ensuite wet room is connected to Bedroom Two:

- Entrance is all on one level with a clear door opening width of 74cm.
- The shower is separate and is 92cm wide and 145cm in length.
- The shower has a fixed glass partition and the opening is 54cm. The shower has a detachable shower head. The shower is adjustable and is 200cm at its highest point.
- Height of the WC floor to seat is 41cm.
- Wash basin height is 83cm with a clear space under the sink.
- All taps are modern mono lever taps.
- There is a built in tiled shelf over the sink which is 120cm high and 147cm wide.

- There is no grab rail.
- The bathroom is lit with ceiling spot lights.
- It has tiled flooring which is cream in colour with white coloured walls.
- For a photo please see the website.

Balcony

- There is a balcony which is situated off the lounge/kitchen area. It is accessed via the glass sliding door, which is 120cm in width and has a lip of 7cm.
- The flooring is wooden decking.
- It is enclosed by glass partitions and a chrome rail.
- Table and seating are in this area which is not suitable for a wheelchair to pull up with a table height of 71cm. There are two chairs which are upright chairs without arms.
- The width of the balcony is 115cm wide and 465cm in length.
- There is outside wall lighting, which is operated by a manual switch on the inside of the kitchen area wall.

Additional Information:

All light switches are 114cm high and plug sockets are 47cm from the floor.

Contact Information

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Website: www.coastalretreats.co.uk

Hours Of Operation: Office is open Mon-Fri 9-4pm and most Saturdays 9-12pm. Emails and phone messages are monitored during all waking hours.