

Coastal Retreats want to make everyone's stay as enjoyable as possible, and are committed to providing suitable access for all our guests, whatever their individual needs. We aim to accurately describe our facilities and services to give you the confidence to book the right property for you. There is a full description together with photos and a video tour of the property on our website www.coastalretreats.co.uk

ACCESS STATEMENT FOR THE OLD GARDENERS

At a Glance

- This is a three-storey property.
- It sleeps six and has three bedrooms and two bathrooms.
- No bedrooms on the ground floor, two bedrooms on the first floor and one bedroom on the second floor.
- The kitchen, dining and living space has level access and stairs to the first floor.
- There is a parking space for one car directly outside.
- The front entrance has stepped access. The outdoor space has stepped access.
- Externally there is a front and rear garden with stepped access.
- Dogs are permitted in the property.
- No smoking or vaping is permitted in the house.

Pre-Arrival

- The property is best reached by car. It is situated in Dunstan Village near Craster. There is a driveway to the front of the cottage and a parking space is in front of the house. The front door is accessed via the driveway and there is a key safe by the door at 93cm height.
- Public transport; the property can be reached by rail, the nearest mainline railway station is eight miles away. <https://www.coastalretreats.co.uk/activities/how-to-get-here/>
- Taxis are available from the station. A list of taxi companies can also be found via our website link above.
- Information about local bus services can be found on the Northumberland coast bus service website <http://www.northumberlandcoastaonb.org/getting-around/>
- Local food partner Food Heaven (www.foodheaven.co.uk) can deliver and unpack groceries prior to your arrival and items can be ordered up to 48 hours before arrival. Other supermarkets deliver to the area. Alnwick (eight miles away) has large supermarkets, small independent shops, garages and all the local amenities.
- The brochure is printed in standard font size with pictorial representations of the main features. Our aim with the design of our website, is to make it as easy to use and understand as possible. We want visitors with disabilities to be able to gain the same benefit from using our website as those who are able-bodied.
- Mobile phone reception may be poor within this area and we cannot guarantee a full signal.
- There is WiFi and a landline phone but the functioning of these cannot be fully guaranteed and any external fault is beyond our control.
- The nearest NHS walk-in centre is in Ashington, which is 30 miles away, and the nearest A&E unit is in Cramlington, which is 37 miles away. The nearest doctor's surgery is seven miles away in Alnwick. Further information is in the welcome folder.

Access to the Property

The car parking is approximately four metres from the entrance and the front door is accessed via a gravel driveway. There are no handrails or ramps on the approach to the building. The driveway is four metres wide and provides a level access.

Entrance to Property

- From the car, the front door is accessed via a gravel driveway. There are no handrails or ramps on the approach to the property.
- The door is side hung and manual and the width is 77cm with a step of 15cm over the thresh of the front door.
- Once inside the surface is tiled and the area is fully lit by a ceiling pendant.

Any other comments and relevant information; access is via the conservatory entrance hall into the kitchen through a door of 83cm width and a 20cm step.

Halls, Stairs, Landings, Passageways

- The entrance areas are lit by ceiling pendant lights and the floor is covered by tiles.
- The stairs are carpeted and are beige in colour. The walls have been decorated in a cream colour.
- The width of the passageway is 90cm.

Any other comments and relevant information; there are 16 stairs to the first floor level and a further 13 stairs to the second floor.

Sitting Room/Lounge

- The living room is accessed from the kitchen and hall with door openings of 77cm and is furnished with 2 x 3 seater sofas and an additional comfy chair.
- It is all on one level with no steps and the floor is covered in wood.
- The walls have been decorated a light green colour.
- There is one coffee table located in the centre of the room and one lamp table which can easily be moved.
- There is a log burning stove and radiators to heat the room.
- The room is compact with sufficient space to move around.
- There is a digital TV which has full digital access/subtitles, the TV rests on a cupboard.
- Lighting is natural daylight with a mix of ceiling pendants and table/floor lamps.

Dining Area

- The dining area is situated in the kitchen with level access.
- The dining room floor is tiled which is a terracotta colour and the walls have been decorated in a green and cream colour.
- Seating around the table is for six people, with upright chairs without arms. A wheelchair can easily be pulled up to the table if needed.
- The dining table has legs on each corner, which are 60cm from the floor to the lowest point of the table (under space) and is 77cm high. Lighting is natural daylight with ceiling pendant lights.

Kitchen

- The door openings to the kitchen are from the living room and conservatory entrance and the opening width is 77cm from the living room and 83cm from the entrance.
- The kitchen has level access with a tiled floor.

- The kitchen is fully equipped with a cooker, microwave, fridge/freezer, dishwasher and washer dryer.
- The doors of the oven drop down and the handles are 50cm and 77cm above the floor. The hob is 92cm above the floor.
- The sink is 88cm above the floor and the worktop is 92cm. The wall cupboards are 137cm high.
- The sink taps are single mixer lever taps.
- The highest shelf in the fridge is 68cm and the lowest drawer in the freezer is 46cm.
- The kitchen is lit by down lighter spots and under cupboard lights.
- The kitchen flooring is tiled which is terracotta in colour and the walls have been decorated in a green and cream colour.

Bedrooms and Sleeping Areas

General Information

- There are no ground floor bedrooms.
- On the first floor there are two bedrooms comprising of one king size bed with ensuite bathroom, one twin/single beds and one family bathroom, which are reached by 16 stairs. On the second floor there is one double bedroom without ensuite reached by a further 13 stairs.

Specific bedroom information (one for each bedroom)

Bedroom one is on the first floor and has a king size bed

- The clear door opening into the bedroom is 77cm wide.
- The height of the bed from floor to mattress top is 74cm.
- The space to the side of the bed is 40cm.
- There are two bedside tables which are 69cm high.
- Lighting is via a mix of ceiling pendant and bedside table lamps.
- Flooring is carpet and beige in colour, with white and light blue coloured walls.
- There is one wardrobe and eight drawers and storage space. The wardrobe rails are 180cm high and they cannot be adjusted.
- Bedding is hypo-allergenic.
- There is no digital TV.
- See photos and video tour on our website for more details.

Any other comments and relevant information; ensuite shower room.

Ensuite shower room is connected to Bedroom 1

- Entrance is all on one level with a clear door opening width of 70cm.
- The shower is separate has a raised lip of 2cm.
- The shower has a fixed panel and has a detachable shower head.
- Height of the WC floor to seat is 42cm.
- Wash basin height is 89cm with a drawer unit under the sink.
- All taps are modern lever taps.
- There is no shelf over the sink.
- There is no grab rail.
- The bathroom is lit with ceiling spot lights and mirror lights.
- It has tiled flooring which is stone in colour with blue and white coloured walls.

- For a photo please see the website.

Bedroom two is on the first floor and has twin single beds

- The clear door opening into the bedroom is 77cm wide.
- The height of the bed from floor to mattress top is 54cm.
- The space to the side of the bed is 100cm.
- There is one bedside table which is 77cm high.
- Lighting is via a mix of ceiling pendant and bedside table lamps.
- Flooring is carpet and beige in colour, with white coloured walls.
- There is one wardrobe and four drawers and storage space. The wardrobe rails are 105cm high and they cannot be adjusted.
- Bedding is hypo-allergenic.
- There is no digital TV.
- See photos and video tour on our website for more details.

Bedroom three is on the second floor and has a double bed

- The door opening into the bedroom is 72cm wide.
- The height of the bed from floor to mattress top is 70cm.
- The space to the side of the bed is 100cm with restricted headroom.
- There are two bedside tables which are 68cm high.
- Lighting is via a mix of ceiling spot and bedside table lamps.
- Flooring is carpet and beige in colour, with white and green coloured walls.
- There is one wardrobe and five drawers and storage space. The wardrobe rails are 156cm high and they cannot be adjusted.
- Bedding is hypo-allergenic.
- There is no digital TV.
- See photos and video tour on our website for more details.

Family bath/shower room is on the first floor

- Entrance is all on one level with a clear door opening width of 77cm.
- The shower is separate and has a raised lip of 10cm.
- The shower has twin sliding doors and has a detachable shower head.
- Height of the WC floor to seat is 43cm.
- Wash basin height is 86cm with a pedestal under the sink.
- All taps are twist taps.
- There is a shelf over the sink which is 122cm high and 53cm wide.
- There is a grab rail in the bath.
- The bathroom is lit with ceiling spot lights and mirror lights.
- It has tiled flooring which is terracotta in colour with green and white coloured walls and blue tiles in the shower.
- For a photo please see the website.

Garden

Garden 1:

- The garden area can be found to the rear of the property which is accessed immediately from the hallway via a porch with a door width of 76cm then a further two steps of 10cm and 18cm and clear door access width of 70cm.
- The areas within the garden are flat.
- It has a gravel patio area.
- Table and seating are in this area which is not suitable for a wheelchair to pull up with a table height of 74cm. There are two fixed bench seats.
- The width of the footpaths are 90cm and the surface is concrete. The width and length of the patio is 5.2 metres x 3.3 metres.
- There is no outside lighting.

Garden 2:

- The garden area can be found to the front of the property which is accessed immediately from the driveway with five steps of 13cm and clear access width of 96cm.
- The areas within the garden are stepped.
- It has a decked patio.
- Table and seating are in this area which is suitable for a wheelchair to pull up with a table height of 77cm. There are four chairs which are upright chairs with arms and a bench seat.
- The width of the gate is 96cm and the surface is decking. The width and length of the patio is 5 metres x 5.3 metres.
- There is no outside lighting.

Additional Information

Contact Information

Address (Inc postcode):	Coastal Retreats 9-11 Causey Street Gosforth Newcastle upon Tyne NE3 4DJ
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Website:	www.coastalretreats.co.uk
Hours Of Operation:	Office is open Mon-Fri 9-4pm and most Saturdays 9-12pm. Emails and phone messages are monitored during all waking hours.