

Coastal Retreats want to make everyone's stay as enjoyable as possible, and are committed to providing suitable access for all our guests, whatever their individual needs. We aim to accurately describe our facilities and services to give you the confidence to book the right property for you. There is a full description together with photos and a video tour of the property on our website www.coastalretreats.co.uk

ACCESS STATEMENT FOR THE APPLE STORE

At a Glance

- This is a two-storey property.
- It sleeps seven and has three bedrooms and two bathrooms.
- No bedrooms on the ground floor and three bedrooms on the first floor.
- The kitchen, dining and living space has level access and stairs to the first floor.
- There are parking spaces for two cars, directly outside.
- The front entrance has one step access. The outdoor space has stepped access.
- Externally there is a front and rear garden with stepped access.
- Dogs are permitted in the property.
- No smoking or vaping is permitted in the house.

Pre-Arrival

- The property is best reached by car. It is situated at Tughall Steads. There is a driveway to the front of the cottage and a parking space in front of the house. The front door is accessed via the driveway and there is a key safe by the door at 148cm height.
- Public transport; the property can be reached by rail, the nearest mainline railway station is 12 miles away. <https://www.coastalretreats.co.uk/activities/how-to-get-here/>
- Taxis are available from the station. A list of taxi companies can also be found via our website link above.
- Information about local bus services can be found on the Northumberland coast bus service website <http://www.northumberlandcoastaonb.org/getting-around/>
- Local food partner Food Heaven (www.foodheaven.co.uk) can deliver and unpack groceries prior to your arrival and items can be ordered up to 48 hours before arrival. Other supermarkets deliver to the area. Alnwick (18 miles away) has large supermarkets, small independent shops, garages and all the local amenities.
- The brochure is printed in standard font size with pictorial representations of the main features. Our aim with the design of our website is to make it as easy to use and understand as possible. We want visitors with disabilities to be able to gain the same benefit from using our website as those who are able-bodied.
- Mobile phone reception may be poor within this area and we cannot guarantee a full signal.
- There is WiFi and a landline phone but the functioning of these cannot be fully guaranteed and any external fault is beyond our control.
- The nearest NHS walk-in centre is in Ashington, which is 34 miles away, and the nearest A&E unit is in Cramlington, which is 41 miles away. The nearest doctor's surgery is four miles away in Seahouses. Further information is in the welcome folder.

Access to the Property

The car parking is approximately 10 metres from the entrance and the front door is accessed via a gravel driveway. There are no handrails or ramps on the approach to the building. The path is 120cm wide and provides a level, one step access.

Entrance to Property

- From the car, the front door is accessed via a paved path. There are no handrails or ramps on the approach to the property.
- The doors are side hung and manual and the width is 86cm with a step of 18cm over the thresh of the front door.
- Once inside the surface is coir mat and tiles and the area is fully lit by ceiling spot lights.

Any other comments and relevant information; light switch is to the left of the steps up to the living room.

Halls, Stairs, Landings, Passageways

- The entrance hallway areas are lit by ceiling spot lights and the floor is covered by tiles and there are two steps leading to the kitchen and living room.
- The stairs are carpeted and are beige in colour, the walls have been decorated in a white and box pattern wallpaper.
- The width of the passageway is 120cm.

Any other comments and relevant information; turn to left at the base of the stairs.

Sitting Room/Lounge

- The living room is accessed from the hallway with an opening of 90cm and is furnished with a large corner and 1 x 2 seater sofas and an additional comfy chair.
- It is all on one level with no steps and the floor is covered in carpet which is beige in colour.
- The walls have been decorated a white and cream colour.
- There is a coffee table located in the centre of the room.
- There is a log burning stove and radiators to heat the room.
- The room is very spacious with plenty of space to move around.
- There is a digital TV which has full digital access/subtitles, the TV rests on a cupboard unit.
- Lighting is natural daylight with a mix of ceiling pendants, wall mounted lights and table/floor lamps.

Any other comments and relevant information; door access to front seating area via door 70cm wide with four steps. Planked effect feature wall.

Dining Area

- The dining area is situated in the living room with level access.
- The dining room floor is wood and the walls have been decorated in white and cream colours.
- Seating around the table is for seven people, with a corner bench seat and a movable bench seat. A wheelchair can easily be pulled up to the table if needed.
- The dining table has legs on each end which are 73cm from the floor to the lowest point of the table (under space) and is 78cm high. Lighting is natural daylight with a mix of ceiling pendant and table lamps.

Any other comments and relevant information; a further dining area is available in the kitchen.

Kitchen

- The door openings to the kitchen are from the dining room/living room and the opening width is 78cm.
- The kitchen has level access with a tiled floor.

- The kitchen is fully equipped with a cooker, microwave, fridge and dishwasher.
- The door of the oven drops down and the handle is 70cm above the floor. The hob is 91cm above the floor.
- The worktop and sink are 91cm above the floor. The wall cupboards are 132cm high.
- The sink taps are single mixer lever taps.
- The highest shelf in the fridge is 60cm and the lowest drawer in the freezer is 50cm.
- The kitchen is lit by down lighter spots/under cupboard lights, and floor lamps.
- Seating around the table is for seven people, with two bench seats and a stool. A wheelchair can easily be pulled up to the table if needed.
- The table has legs on each corner, which are 63cm from the floor to the lowest point of the table (under space) and is 77cm high.
- The kitchen flooring is tiled which is beige in colour and the walls have been decorated in a white and green colour.

Any other comments and relevant information; the freezer and washing machine are in the utility.

Bedrooms and Sleeping Areas

General Information

- There are no ground floor bedrooms.
- On the first floor there are three bedrooms comprising of; one king size bed with ensuite bathroom, one king size bed without ensuite, one double with overhead single bunk bed and one family bathroom, all reached by 14 stairs.

Specific bedroom information (one for each bedroom)

Bedroom one is on the first floor and has a king size bed

- The clear door opening into the bedroom is 78cm wide.
- The height of the bed from floor to mattress top is 54cm.
- The space to the side of the bed is 78cm.
- There are two bedside tables which are 80cm high.
- Lighting is via a mix of ceiling pendant and bedside table lamps.
- Flooring is carpet and beige in colour, with white coloured walls.
- There is no wardrobe but the bedroom has eight drawers and storage space.
- Bedding is hypo-allergenic.
- There is a digital TV.
- See photos and video tour on our website for more details.

Any other comments and relevant information; ensuite shower room. Floral pattern feature wall.

Ensuite shower room is connected to Bedroom one

- Entrance is all on one level with a clear door opening width of 58cm.
- The shower has a raised lip of 18cm.
- The shower has twin sliding doors and has a detachable shower head.
- Height of the WC floor to seat is 45cm.
- Wash basin height is 84cm with a pedestal under the sink.
- All taps are modern lever taps with twist shower controls.
- There is no shelf over the sink.

- There is no grab rail.
- The bathroom is lit with ceiling spot lights and mirror lights.
- It has vinyl flooring which is brown and grey stripe in colour with cream coloured walls
- For a photo please see the website.

Bedroom two is on the first floor and has a king size bed

- The clear door opening into the bedroom is 78cm wide.
- The height of the bed from floor to mattress top is 58cm.
- The space to the side of the bed is 85cm.
- There are two bedside tables which are 80cm high.
- Lighting is via a mix of ceiling pendant and bedside table lamps.
- There is one wardrobe and eight drawers and storage space. The wardrobe rails are 144cm high and they cannot be adjusted.
- Bedding is hypo-allergenic.
- There is a digital TV.
- See photos and video tour on our website for more details.

Any other comments and relevant information; cream and grey pattern feature wall.

Bedroom three is on the first floor and has a double and overhead single bed

- The door opening into the bedroom is 78cm wide.
- The height of the bed from floor to mattress top is 60cm and to the bunk 136cm.
- The space to the side of the bed is 190cm.
- There are no bedside tables.
- Lighting is via a mix of ceiling pendant and wall mounted lamps.
- Flooring is carpet and beige in colour, with cream coloured walls.
- There is no wardrobe but the bedroom has three drawers and storage space.
- Bedding is hypo-allergenic.
- There is a digital TV.
- See photos and video tour on our website for more details.

Bathrooms, Shower-rooms and Toilets

Ground floor WC/Cloak room.

- Entrance is all on one level, stepped from the living area with a clear door opening width of 78cm.
- Height of the WC floor to seat is 43cm.
- Wash basin height is 78cm with a pedestal under the sink.
- All taps are modern lever taps.
- There is a shelf over the sink which is 126cm high and 60cm wide.
- There is no grab rail.
- The bathroom is lit with a ceiling light.
- It has tiled flooring which is beige in colour with cream painted and patterned walls.

Family bath/shower room is on the first floor

- Entrance is all on one level with a clear door opening width of 78cm.

- The shower is separate and has a raised lip of 3cm.
- The shower has no door and has a detachable shower head.
- Height of the WC floor to seat is 43cm.
- The twin wash basins are 86cm high with a cupboard under the sink.
- All taps are modern lever taps.
- There is no shelf over the sink.
- There is no grab rail.
- The bathroom is lit with ceiling spot lights.
- It has tiled flooring which is dark grey in colour with white and light grey tiled walls.
- For a photo please see the website.

Any other comments and relevant information; large bathroom with freestanding bath.

Laundry/Utility Room

- The utility room is situated off the hallway with level access via a door access of 76cm.
- Floor width is 170cm and tiled which is beige in colour and the walls are cream in colour.
- The height of the sink is 91cm and it has a single mixer lever tap.
- The height of the washing machine door is 68cm from the floor.
- The room is lit with ceiling spot lights.

Garden

Garden 1:

- The garden area can be found to the rear of the property which is accessed immediately from the kitchen via a door with a step of 6cm and clear access of 76cm.
- The areas within the garden are flat and stepped.
- It has a paved patio, lawned area and children's play area.
- Table and seating are in this area which is suitable for a wheelchair to pull up with a table height of 79cm. There are four double bench seats.
- The width and length of the patio is 4.2 metres x 3.5 metres.
- There is some outside lighting which are sensor lights.
- There is a further round table on the lawned area 75cm high with fixed seats.

Garden 2:

- The garden area can be found to the front of the property which is accessed immediately from the front door via a door with a step of 18cm and clear access width of 86cm. Also accessed from the lounge via door of 70cm with four steps.
- The areas within the garden are flat.
- It has a paved and lawned area.
- Table and seating are in this area which is suitable for a wheelchair to pull up with a table height of 73cm. There are two chairs which are upright chairs without arms.
- The width of the footpaths are 120cm and the surface is paving.
- There is some outside lighting which are sensor lights.

Additional Information

Contact Information

Address (Inc postcode): Coastal Retreats 9-11 Causey Street Gosforth Newcastle upon Tyne NE3 4DJ

Telephone: 0191 2851272 (During office hours) Emergency mobile number outside of office hours - 07983924463

Email: info@coastalretreats.co.uk

Website: www.coastalretreats.co.uk

Hours Of Operation: Office is open Mon-Fri 9-4pm and most Saturdays 9-12pm. Emails and phone messages are monitored during all waking hours.